



Annual Report

2017-2018



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CHAIR'S REPORT



Virginia Howard
Chair

In the 2017-18 financial year Taldumande worked with and cared for a total of 591 homeless or at-risk young people, an increase of 20 per cent on the previous financial year. This is significant in the lives of homeless and vulnerable young people and their families and a major achievement for the staff, directors, volunteers and all our supporters.

While celebrating our success we also are very mindful of the latest figures from the Australian Bureau of Statistics which indicate that Northern Sydney and the Northern Beaches have seen an increase in youth homelessness of 25 per cent since 2011, one of the largest increases in the nation.

This is bad enough, but government funding has not increased accordingly and this year Taldumande cared for 133 young people without government funding. The only reason we were able to look after these extra numbers is through our fundraising and we now have to raise over \$500,000 a year to cover all these additional costs, a daunting task for any organisation. The deteriorating situation for homeless young people and the organisations that struggle to look after them is central to the work we are currently doing in developing the 2019-2021 Strategic Plan. An increase of this magnitude in homelessness amongst

young people is unacceptable and should be receiving serious consideration and action by governments. Alarming, we are now seeing far younger homeless people in need of our help, with 32 per cent aged 12-15. Typically, such young people do not know how to approach politicians and lobby for help, nor are they even aware that this is necessary, so Taldumande will continue to do so on their behalf, wherever and to whomever we can.

Our young people are cared for by staff who continue to amaze and inspire me as they give so much to their work every day, exceeding expectations. They operate in a difficult, emotional and sometimes dangerous environment with professionalism and constant goodwill and good humour. On behalf of the Board, I offer my deepest thanks to each and every one of them.

The Board's most sincere and grateful thanks go to CEO Lisa Graham, who continues to do an outstanding job overseeing all Taldumande's operations as well as being heavily involved in advocacy for young people, focusing on reducing youth homelessness, improving mental health access and introducing new support programs. She has actively presented strong cases advocating for change, to both State

and Federal Ministers. The respect in which she is held was demonstrated by being invited to address a meeting of the Health Ministers of all the States on how best to assist the victims of forced marriage. She was also appointed by the Department of Family and Community Services (FACS) to the District Homelessness Executive Group.

The task of raising over \$500,000 this last financial year has been achieved through generous donations from clubs, local councils, churches, businesses, our Gala Dinner and many private individuals. Taldumande's grateful thanks go to all our donors for their support as well to all those individuals, churches and clubs who donate goods in-kind thereby saving Taldumande the cost of purchasing them.

Special thanks to our Taldumande Foundation members, private individuals who contribute a minimum of \$2,000 each year and who together raise over \$120,000 pa. Their generosity allows our important Intensive Family Support Program to continue.

Taldumande is fortunate to have a band of dedicated volunteers including individuals, community groups and businesses who give generously of their time in a number of areas. Thank you to each one as without them our costs would escalate significantly.

The only change to the Board was the retirement of Noel Phelan who has put so much energy into developing the support of Rotary clubs for Taldumande. I know the other Directors join me in wishing him all the best.

Professor The Honourable Dame Marie Bashir retired as our Patron during the year and her successor, His Excellency General The Honourable David Hurley AC DSC (Ret'd) Governor of New South Wales, now occupies this position.

A quick look through the profiles of the Directors reflects their high calibre, unusual in an organisation of this size. I remain humbled to be the Chair of this fine group. My particular thanks to Dr Susan Gosling, Deputy Chair and Chair of the Finance Committee, for her wise counsel and strong support; to the Board Secretary and Public Officer, Liz Summers, for her calm assistance and special thanks to Ken Hyman for his work as Deputy Chair of the Finance Committee and his ongoing efforts to promote the Foundation group of supporters. Taldumande's and my grateful thanks go to Directors Don Hannam, Hilary Hannam, Jane Jeffes, Mark Wallis and Philip Wallis for so generously contributing their substantial expertise and time. Taldumande is very fortunate to have their support.



Mayor Jilly Gibson, North Sydney Council; Lisa Graham, CEO Taldumande; Virginia Howard, Chair Taldumande; and Mayor Gail Giles-Gidney, Willoughby City Council.

CHIEF EXECUTIVE OFFICER'S REPORT



Lisa Graham
Chief Executive Officer

With the completion of the final year of our progressive, three-year strategic plan, we are proud to report that we met and, in many areas, exceeded our main goal to ensure Taldumande is sustainable and providing more opportunities and housing for our young people.

Taldumande grew slowly until the 2014 reforms in the NSW Specialist Homelessness sector when, due to the success of the tendering process, we massively increased both in size and in operations. The challenges of this major growth in service were reflected in our 2015-2018 Strategic Plan. Over the last three years we have seen that housing is the key to long-term stability and success for our young people. We have worked diligently and creatively to provide our youth with more suitable and affordable housing options, particularly in the face of high rental costs in the city. Through our established partnerships with housing providers, our young people can now access more long-term housing options within both Northern Sydney, the CBD and Eastern Sydney, enabling them to continue study or build towards full-time employment. These long-term options have supported the success of our housing continuum where young people who cannot return home have time to build

living-skills to prepare for independent living. Following our growth in 2015 we have continued to increase and improve our housing service options for young people who mostly come from Northern Sydney, Northern Beaches and North West Sydney.

Taldumande over the past three years has:

- Expanded our residential 24/7 response from one 7-bed property to three properties with a total of 17 beds. Within our 24/7 services we have one 7-bed crisis service, one specialised 5-bed medium-term service and one 5-bed medium-term and respite service for young people aged 12-15.
- Introduced two tailored semi-independent housing programs which include one 4-bed program for girls escaping forced marriage and/or domestic violence and one 4-bed program for young people aged 16-18 not ready for independent transitional housing.
- Acquired Juvenile Justice accommodation programs supported by specialist staff.
- Established a Community Housing Program focusing on supporting young people living in independent accommodation and/or in the private rental market.



Jillian Skinner, Taldumande Vice-Patron; Jean Kittson, Taldumande Ambassador; and Lisa Graham, CEO Taldumande at 2018 Gala Dinner.

We have also continued to work on building efficiency alongside robust capability. This was illustrated in our continued ability to increase our numbers across our services while maintaining excellent service delivery as we continued to strive to reduce the number of young people we turn away. This year alone we were able to offer relief to 20 per cent more clients than the previous financial year, working with a total of 591 young people homeless or at risk of homelessness. While we have successfully assisted more young people since 2015 our actual turn away numbers continued to increase which is in line with NSW youth homelessness figures that show the rate of youth homelessness in NSW has increased by alarming rates since 2011. This year we turned away 114 clients from our 24/7 and semi-independent accommodation services due to a lack of beds, which represents more than two young people per week.

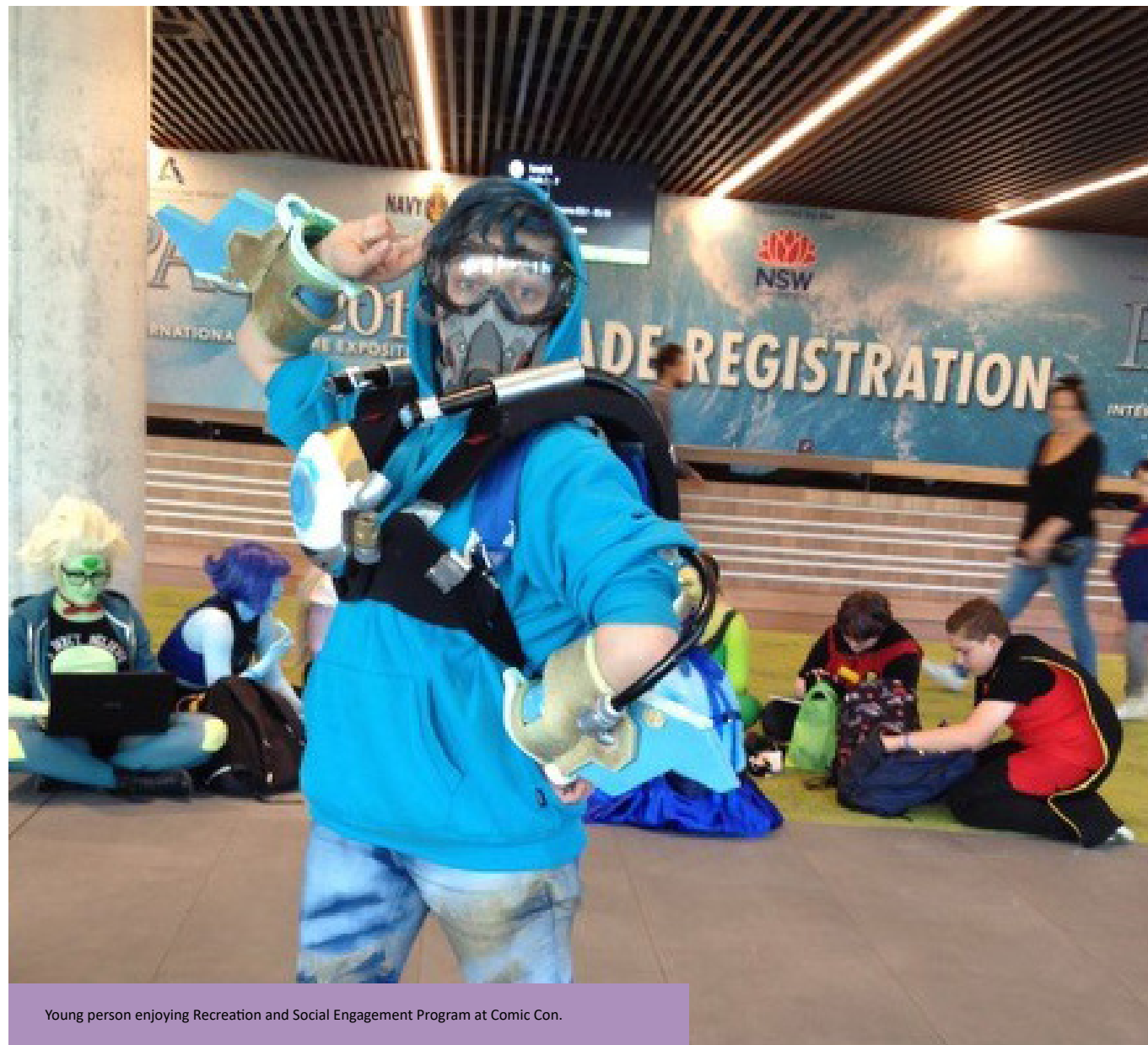
All our programs are in some way supported by our private donors, small business and corporate supporters. This philanthropic support allows Taldumande to create tailored services, deliver both our semi-independent programs and our Intensive Family Support Program (IFSP), as well as keep caseloads down so we can offer intensive support to all young people within the organisation's care. In particular we would like to thank our donors for the support we get for the Intensive Family Support Program (IFSP) which receives no government funding. The casework team within the IFSP is fully funded by our Foundation Members and the

Department of Family and Community Services (FACS) funds the accommodation component. This program is the only one of its kind in NSW that is available to young people who are homeless or at risk of homelessness. In this financial year 81 per cent of young people who participated in this program either remained in their home or returned to their home. This is an incredible result that is testimony to both the excellent staff and the model itself. The service delivery model we use in the IFSP is only made possible because of our donors so again I would really like to thank all our individual and group donors for making the IFSP and all our other supported programs such a success.

Our team at Taldumande works extremely hard to obtain the outcomes we achieve with our young people and I would like to acknowledge and thank each one of them. We are very proud of the reputation we have and the confidence government and non-government services have in us. I would also like to thank all our partners for yet another successful year and particularly Link Housing, MyFoundations Youth Housing and Mission Australia. Needless to say, I would also like to thank our wonderful and supportive team of Directors, our excellent Deputy Chair and Chair of the Finance Committee, Susan Gosling, and of course our amazing and very dedicated, North Shore Woman of the Year, and Chair, Virginia Howard.

ABOUT US

Taldumande Youth Services is a not-for-profit organisation that supports vulnerable and homeless children, young people aged 12-21 years and their families. We operate the only 24/7 crisis refuge for young people in Northern Sydney and Northern Beaches and offer supported accommodation and community programs that provide a streamlined pathway, from homelessness and family breakdown, to independence and stability.



Young person enjoying Recreation and Social Engagement Program at Comic Con.



OUR VISION, MISSION AND VALUES

VISION

We are committed to supporting young people and their families through challenging times to achieve their dream circumstances and lead fulfilled lives.

MISSION

- To provide services that will reconnect and strengthen family relationships and prevent youth homelessness.
- To respond professionally and with compassion to the changing needs of young people and their families, who are at risk or going through a crisis.
- To provide quality short-term and medium-term accommodation, with intensive support services for young people in need.
- To provide young people with life skills that prepare them for independent living and a brighter future.
- To continuously improve our skills and knowledge, by providing our team with ongoing professional development and training.
- To embrace all facets of non-discrimination, tolerance, compassion, advocacy and justice.

VALUES

- Young people and their families are the essence of Taldumande.
- All young people and their families can be society's greatest resource.
- Our relationships with young people and their families must be based on mutual trust and respect.
- Life skills, education and employment are the foundation of a self-sufficient and independent life.
- Respecting the needs and development of everyone in the Taldumande community is essential.
- Continually striving for best practice in all our services will lead to the greatest possible outcomes for young people and their families.



OUR PROGRAMS



ACCOMMODATION SERVICES

SPECIALIST HOMELESSNESS SERVICES (SHS)

Crisis Accommodation Program
The Crisis Accommodation Program is an emergency/ short-term service, accommodating young people aged 12-18 years. We provide case management support and a range of services aimed at meeting the individual young person's needs.

Semi-Independent Housing Program
This program offers semi-supported shared housing for young people aged 16-18 years who are transitioning to independent housing. We provide case management support and youth workers are onsite delivering structured household initiatives to increase independent living skills.

Supported-Independent Housing Program
When our young people are almost ready to make it on their own, they can move into our supported independent housing which could be within shared houses, shared units or single bedroom units. Young people in this program aged 16-21 years are provided with case management support.

YOUNG OFFENDERS JOINT SUPPORT PROGRAM

This program supports homeless young people who are under the supervision of Juvenile Justice and is delivered in partnership with Juvenile Justice and Marist180. It provides up to a month's crisis accommodation alongside specialist intensive casework support to assist the young person to find secure, stable accommodation and to have a better chance to remain offence free.

INTENSIVE FAMILY SUPPORT PROGRAM

This program provides specialist case management support to children and young people aged 12-15 years and their families during a crisis or breakdown. We aim to help preserve family relationships and offer intensive, flexible and practical support with the intention of reducing family breakdown.

It can also provide accommodation for children and young people aged 12-15 years who are homeless or at risk of homelessness.



SUPPORTED SERVICES



SPECIALIST HOMELESSNESS SERVICES SUPPORT SERVICES

This program is delivered in partnership with Mission Australia providing a range of support services to young people under the age of 25. This includes case management, counselling, referrals, advocacy and tenancy support.

OUTREACH PROGRAM

Our Outreach Program provides direct support to young people aged 12-21 years to find accommodation with other services. These young people are seeking assistance in maintaining or moving to stable accommodation.

AFTER CARE PROGRAM

The After Care program supports young people in the community once they have left our accommodation services.



SENIOR PROGRAM MANAGER'S REPORT



Claude Robinson
Senior Program Manager

The 2017-18 financial year has seen Taldumande strengthen its service delivery model and continue to grow, servicing ever more young people in both numbers and complexity.

This has driven a need to streamline our service delivery across the Northern Sydney East contract during this period, resulting in a more focused approach to the two main groups we service. The first group consists of young people with complex needs in immediate crisis and housed through our crisis refuge and semi-independent properties. The second group is supported by our Community Housing team who in partnership with Link Housing provide support to our young people housed in 17 independent properties offering 28 beds. This group of young people have either transitioned through our housing continuum or been housed directly in our independent properties.

Taldumande is only able to offer these services to our young people by continually meeting our obligations under the National Regulatory System for Community Housing Providers which allows us to remain a Tier 3 National Registered Housing Provider. I must point out that this is

only possible by the support we receive from Greg Soames, our Senior Compliance Manager.

Working with young people who present with a multitude of complexities is always a challenge for our staff and we have seen a sharp rise over the past 12 months in severe mental health and drug and alcohol issues in the young people we work with. This requires our staff to continually upskill, while maintaining service delivery, to meet our best practice goals. I must applaud the amazing work all our staff do, whether youth workers, case managers or coordinators, without their selfless dedication our young people would not have the chance to flourish.

Our crisis refuge serviced 51 young people over the past 12 months with 42 per cent of referrals due to family breakdown and 26 per cent due to housing affordability. These figures show the tough reality and life-changing circumstances with which our young people are confronted. The damage and related trauma we see in those affected make housing only one of many issues we must deal with during a young person's Taldumande journey. This requires

our staff, coordinators and managers, to foster strong relationships with agencies delivering the services required for the individual's recovery.

Taldumande's semi-independent, forced marriage and independent programs have supported a further 70-plus young people this year. These programs give us the opportunity to work with those experiencing specific issues related to their homelessness, enabling them to build their living skills and resulting in positive outcomes. We have had young people from these programs transition into long-term safe housing, engage in university education, find stable employment or re-connect with family.

We also understand the importance of balancing the clinical support and never-ending appointments with fun activities. This is why Taldumande's program places strong emphasis on activities that foster enjoyment and new experiences. Whether it is the regular pizza and movies at Phoenix House "Feel good Night", boxing at local PCYC's, trips to the beach, Saturday night restaurant dinner, Milk Crate Theatre workshop, Mystery Flights or our amazing Ski and Surfing camps, these are only possible through the generosity of our corporate sponsors.

At Taldumande we are always trying to improve the quality of service we deliver, and this requires our staff to be trained in the latest approaches, enabling them to deliver best practice care and support to our young people. In an organisation of our size this takes team work with staff supporting each other to attend training and improve their skill set.

On reflection, this year has seen our dedicated team support more young people in crisis than the previous year, placing more pressure on staff as we strive to support every young person who contacts Taldumande. This has resulted in our service being full on numerous occasions during this past year, unable to offer accommodation to every young person needing help. We have always tried to offer whatever possible assistance and support to those unable to be housed, either by offering outreach support or referral to another service. We will continue to work with state and federal governments and the private sector to increase our ability to support every young person asking for help.



The Northern Centre and Taldumande Youth Services teams at Northern Sydney District Bridge Relay for 2017 Homelessness Week.

SENIOR PROGRAM MANAGER'S REPORT



Alison Clentsmith
Senior Program Manager

This year Taldumande's front line service delivery has been substantial and effective. We understand clearly the personal and community costs of youth homelessness and family breakdown and the team can be very proud of the quality client focused work undertaken to minimise these costs.

INTENSIVE FAMILY SUPPORT AND UNDER 16'S PROGRAM

Our unique and highly respected program worked intensively with 34 Northern Sydney families experiencing an extended period of crisis. Adding to the complexity of support in addressing family circumstances, the program also refers to, and is in constant liaison with, numerous stakeholders relevant to the family situation, from services such as Juvenile Justice (JJ), Alcohol and Other Drugs (AOD) counselling and treatment centres, the Department of Education, all areas of Mental Health, Police, Centrelink, and alternative education and training programs.

Of the cohort of children and young people who had a safe home to return to, 81 per cent of the young people

were supported to remain in the family home which is a great achievement. The complexity related to family work increases dramatically when the young person has already experienced an extended period outside the family home. The most vulnerable of this group required emergency accommodation and support, as the parent/s had little capacity to care for them. Several of these clients gained further independence and transitioned to other Taldumande properties after they turned 16, where they are progressing well in their education and employment goals, and two of the total number of clients required an out-of-home-care response.

THE NORTHERN SYDNEY WEST SHS CONTRACT

Sadly, the number of homeless and at-risk young people requiring accommodation and support across these contract areas continues to increase. We have assisted 209 clients in the Northern Sydney West region this year.

Leith House, our medium term 24/7 program for this area, continues to provide a comprehensive accommodation and support service for adolescents 16-18 years of age who are

homeless. Key to this program's success is the daily onsite therapeutic case work and evening youth work support which teaches young clients a range of coping strategies and living skills to help them prepare to live independently. We have further developed and expanded living skill programs within Leith House, including our 'Around The World Night' where residents are supported to undertake research into their own heritage or a culture of interest. Young people have learnt how to cook meals from a wide range of cuisines, improved their world knowledge, and shown greater respect for other cultures. All the activities are facilitated by our wonderful team of youth workers.

We also offer Transitional Accommodation in North Sydney West for young people usually 17 years or older. For a period of up to 18 months young people are assisted by their case manager to enhance their independent living skills including budgeting, developing skills necessary for private rental, as well as securing and maintaining day programs. Over 70 per cent of clients who exited have achieved sound outcomes as a result of engaging in TAFE or university studies, including a greater number than last year returning to family, improved capacity to maintain private rental, and success in referring to longer-term housing programs with other services.

JUVENILE JUSTICE CRISIS PLACEMENT

Taldumande continues to fortify its reputation for achieving unprecedented outcomes with young offender clients 12-18 years of age who are under the supervision of Juvenile Justice (JJ) and supported through this specialised 28-day crisis placement. Young people in this program are usually exiting detention and are homeless or have bail conditions that do not allow them to live at home. There is a strong focus on rapidly developing a young person's living skills and monitoring adherence to legal obligations in an effort to reduce re-offending.

Since the Taldumande JJ program opened in July 2016, we have seen an increase in young people returning home (17.3 per cent); an increase in those transitioning to internal supported accommodation (21.7 per cent); and a decrease in those returning to detention facilities (10 per cent).

BAIL ASSISTANCE LINE PLACEMENT

The Bail Assistance Line is funded by JJ and is a referral pathway for the NSW Police Force. The program takes referrals for children and young people 12-17 years of age, held inappropriately in custody, and in need of refuge accommodation. Taldumande provided therapeutic respite accommodation and case management support for seven children and young people aged 13-16 years and placements ranged from seven to 58 days. Following Taldumande's intervention, these young people either returned to the family home or transitioned to an alternate family restoration service for ongoing support within their local area.

We cannot address the needs of young clients without the collaborative efforts of countless non-government and government organisations – huge thanks to them all. Appreciation and thanks go to CEO Lisa Graham, our incredible multi-disciplinary staff team, our Board members, and our generous donors.

The words of a mother best exemplify the important work we all do together: *"Time and time again, Taldumande took our vulnerable son back into their care. I have never seen this kind of advocacy at work before – it was immense, the chances limitless, and there are no words that can adequately express our gratitude to Taldumande for holding our young man and getting him through."*



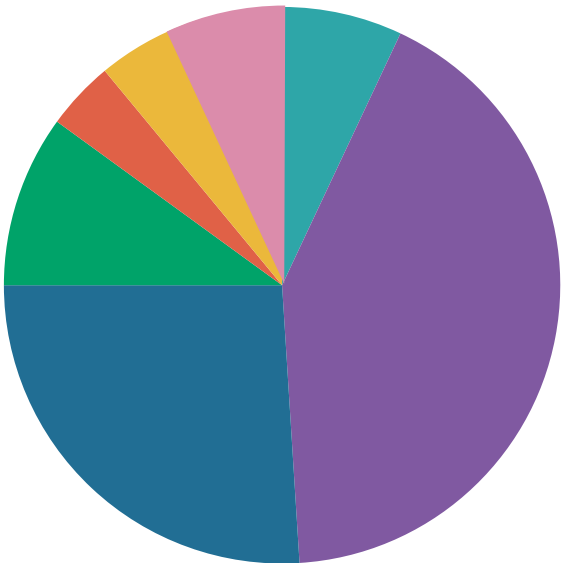


SERVICE DELIVERY STATISTICS

SUMMARY OF THE YEAR 2017-18

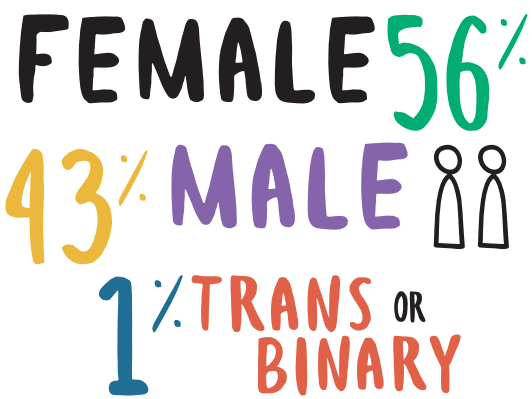


MAIN REASONS FOR SEEKING ASSISTANCE



Family and/or relationship breakdown	42%
Housing affordability	26%
Lack of family and/or community support	10%
Domestic violence	7%
Substance abuse	6%
Exiting Custodial Arrangements	5%
Mental health related	4%

REFERRAL BY GENDER

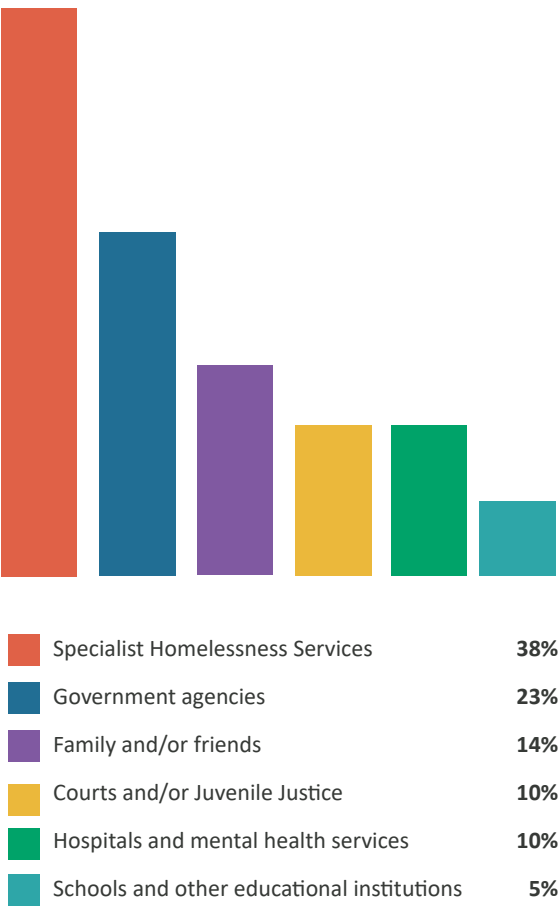


Female	56%
Male	43%
Trans or Binary	1%

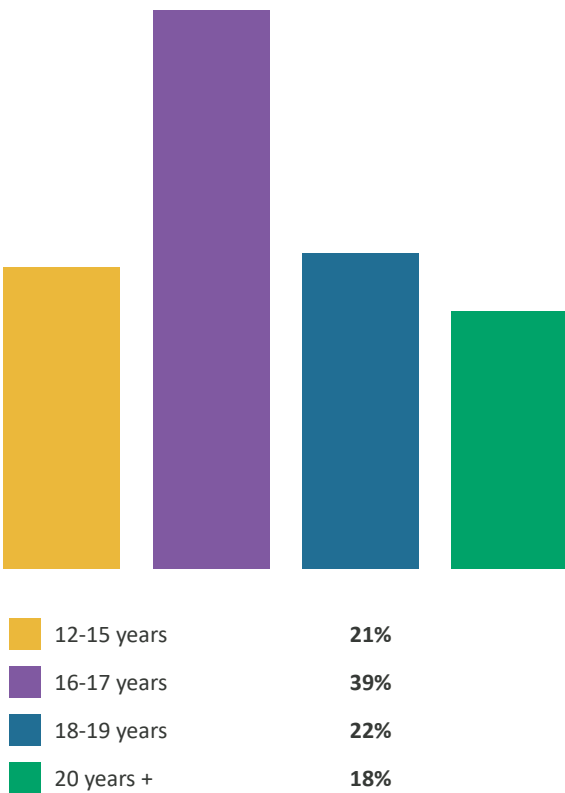


SERVICE DELIVERY STATISTICS (CONTINUED)

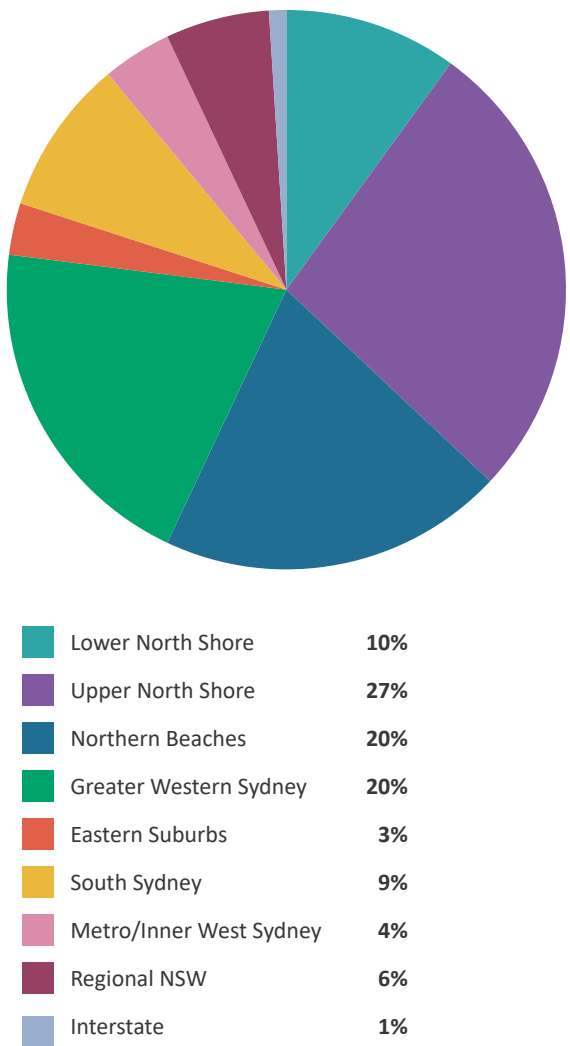
SOURCE OF REFERRAL



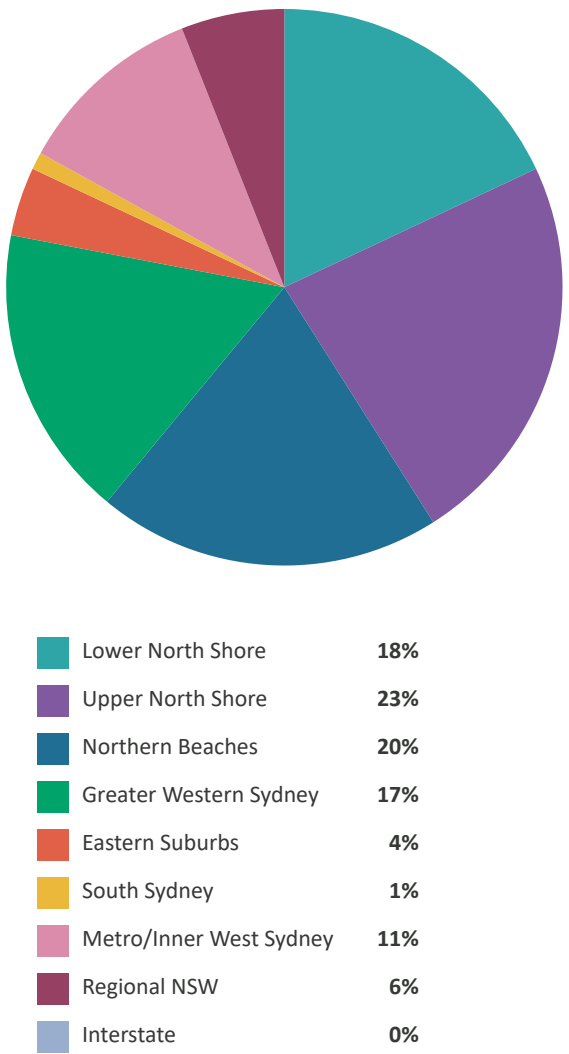
REFERRAL BY AGES



TOTAL CLIENT REFERRALS AREAS



ACCOMMODATED CLIENTS REFERRALS AREAS



CASE STUDY:

INTENSIVE FAMILY SUPPORT PROGRAM

Fifteen-year-old Jack* is one of three children and suffered childhood trauma, witnessing a dysfunctional relationship, an extremely bitter divorce, and a drawn-out custody battle between his parents. Jack and his brothers went to live with their father, having minimal contact with their mother for several years. Jack began to act up at school, and he also began to experiment with drugs. He was asked to leave his father's home and was taken in by a family friend for several months, but this accommodation was not sustainable long term and he returned to his father's home. However, Jack found himself homeless again due to his obstructive behaviour and ongoing family conflict. Consequently, he was referred to Taldumande Youth Services a year ago at age 14 and was accepted into the Under 16's program.

Taldumande's family Case Manager made contact with both parents, with favourable and engaging commitment from his mother, who was very cautious and reported being quite traumatised by Jack's past behaviour while in her care. The Case Manager worked very closely with Jack while he was accommodated within Taldumande, and also very collaboratively with his mother, step-father and grandmother, to set up a concise Family Support Plan with very clear expectations and goals for Jack. His mother was

dedicated to the process of participation in regular family meetings, taking on board and applying the key parenting suggestions, as well as reading the provided resources.

The early stages of intensive case management for Jack involved getting Jack engaged in school, as he had been out of the education system for several months. Although the Taldumande Case Manager advocated strongly for Jack to return to his previous private school, the principal refused to take him back. After exploring several options together with his mother, it was determined that an alternative schooling option would be best. Jack was enrolled in the Year 10 program at Key College, where Taldumande Youth Services maintains a strong collaborative relationship with teachers and staff. Jack became re-engaged in education and his Case Manager continues to work closely with Key College to ensure that his educational outcomes are being met. Jack is now focused on completing the year and moving onto further education and employment for next year.

Jack also required assistance from coordinated services to assist with his drug use and past trauma. We connected him with Alcohol and Other Drugs (AOD) services, and he has since significantly reduced his usage.

Jack began to improve his performance at school and was offered the opportunity to be sponsored on a trip to Papua New Guinea to complete the Kokoda trail with his school. This has given him the motivation to focus on a healthy activity, with involvement in physical training on a weekly basis, and a life-changing overseas trip later this year.

His Case Manager also ensured that Jack and his family continued to build a stronger family relationship, and work towards more loving and warm communication with each other combined with family conflict resolution. There was a strong focus on earning his mother's trust, and with continuous effort from Jack and his family, as well as a period of respite in the Under 16's Refuge in Crows Nest, the escalations and conflicts began to diminish.

Regular contact with both Jack and his mother has been an essential component of the Taldumande Youth Services involvement. His mother and step-father maintained excellent engagement throughout the whole process, despite the challenges of having a teenage boy living with them after an extended period of no contact. Jack's mother

has navigated her own feelings of grief and trauma, and the family is spending quality time together, including regular weekends away as a family. Jack eventually also made contact with his father and is slowly navigating this relationship. He recently saw his brothers and father for the first time since last year, and this initial contact was a positive one, instilling hope in Jack that these relationships can and will repair.

Jack is now a few months shy of turning 16, and after the intensive family work of the past year, his mum is reporting that she 'finally has her boy back', and that Jack has been very respectful in the home environment. He has just returned from a ski trip with his family and is very excited about his upcoming high school trek of the Kokoda trail. It is apparent that, thanks to Taldumande's Intensive Family Support Program, Jack and his family have overcome some significant challenges and have gained lifelong skills and strategies to independently navigate and strengthen their family relationships in the long term.

*names have been changed for privacy reasons.



FUNDRAISING REPORT



Kevin Tran
Fundraising and Events Manager

We are proud of the results achieved this year through our diverse fundraising initiatives. This year, Taldumande has raised a gross over \$535,000 from individual giving, community and corporate donations, fundraising activities, events and grants.

The major contributors to this success were from the support of Taldumande Foundation Members and new fundraising initiatives with both our community and corporate partners to build and drive the success of our programs and services. Our corporate partners have been active in providing opportunities to our young people. Once again, Ethos BeathChapman has funded Taldumande's annual Ski Trip which gave a group of young people the opportunity to enjoy an annual ski trip to the snow fields. This recreational camp not only allows young people to experience snow for the first time but teaches important living skills. Thank you to the team at Ethos BeathChapman for their ongoing support.

Another major source of funding this year came from fundraising events, both our own and others hosted by community groups and organisations.

HIGHLIGHTS

2018 GALA DINNER

Our sincerest thanks to the generosity of our 2018 Gala Dinner guests, volunteers and sponsors for making this event a success. This sold out event in May 2018, held in the Grand Ballroom at Luna Park Sydney, delivered one of Taldumande's most successful fundraising dinners to date raising over \$100,000 including pledges of a new kitchen and bathroom for our semi-independent properties.

Overall, it was a great night hosted by Taldumande's proud Ambassador Jean Kittson. Guests were treated to an opening jazz acapella performance by senior students from Redlands. One of the night's many highlights were the stories shared by Chris and Sean, two young men who have been supported by Taldumande over the years. Our sincere thanks to Kat, a mother from our Intensive Family Support Program who took the room on an emotional roller coaster after sharing her family's personal journey through Taldumande's programs. A big thank you to our Gold Sponsor CBRE, and Bronze



Local Taldumande supporters and staff at 2018 Gala Dinner.

Sponsors Marriott Lane Real Estate and The Property Agency for their generous contributions on the night. We would also like to thank our 49 prize sponsors as well as our nine wine and beer sponsors (listed on pages 26-27). An event of this scale could not be successful without the support of everyone who attended the night, as well as the generosity of individuals and organisations who made donations. These dinners take an enormous amount of time to organise and I would sincerely like to thank the staff and all 20 of our event volunteers for their dedication to making the night a success.

ICAP 2017 CHARITY DAY

On this one day, ICAP, a leading financial markets operator and provider of post trade risk mitigation and information services, gives away its revenues and commissions to charity globally. ICAP 2017 Charity Day saw Taldumande as one of the 10 lucky organisations selected to be involved with the Australian team. Taldumande Ambassadors Jean Kittson and Peter FitzSimons attended the day receiving a guided tour of the dealing room floor, chatting to the staff and even closing a few large deals with the help from the brokers

many of whom were in fancy dress to add to the fun of the day. They were in good company with ICAP Charity Days seeing celebrities from around the world attending the day including HRH Prince Harry, Daniel Craig, Elton John, Bill Clinton, Meryl Streep, Oprah Winfrey, and Chris Hemsworth to name a few.

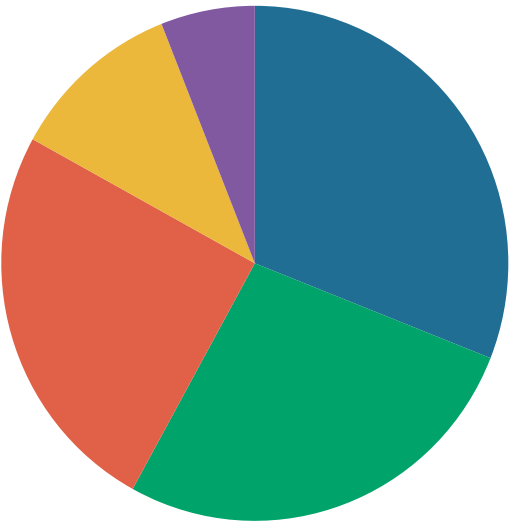
PIZZA FOR A PURPOSE FUNDRAISER

Stretch Italian partnered with Taldumande for a new initiative called 'Pizza For A Purpose'. The local Chatswood restaurant donated 100 per cent of sales from every pizza sold during its inaugural event in April to Taldumande and is planning to continue raising funds for us in the future. "We really wanted to help fund Taldumande's Intensive Family Support Program which provides crucial support to the community around our restaurant," explained Clint Patterson from Stretch Italian. "We thought, what better way than doing what we do best: selling pizzas!"



FUNDRAISING REPORT (CONTINUED)

TOTAL FUNDRAISING INCOME 2017-18



Fundraising Events and Activities	31%
Corporate Funding and Partnerships	27%
Individual Donations	25%
Community Donations and Grants	11%
Government Grants for Special Projects	6%

OTHER COMMUNITY FUNDRAISING

Other community fundraising initiatives saw 24 runners participating in the 2017 City2Surf, raising over \$2,000 for Taldumande. The members from Elanora Country Club hosted Elanora Charity Day in June 2018, a golf day fundraiser where Taldumande was the key recipient of nearly \$6,000. We also had local restaurant, SoCal Neutral Bay who hosted their inaugural Charity Live Art Battles in May 2018. Six talented artists participated in an art battle creating artworks to be auctioned. All proceeds went to the artist’s charity of choice and Taldumande was one of them. Thank you to Cam Wall for your amazing artwork.

Taldumande continues to be incredibly supported by the community which includes numerous local individuals, community groups, churches, clubs and businesses (listed on pages 26-27). Their financial and in-kind donations have enabled many of our programs to continue and thrive. Taldumande continues to partner with local community organisations to establish vital special projects to assist the young people in our care. Special mention to Rotary Club of Northbridge for their SEEs Trust Fund project and Rotary Club of Crows Nest for their White Goods Project during the year.

Christmas festivities were once again high at the end of 2017 through our annual Christmas Appeal. Donations were made by a number of individual and organisations. These organisations included Blackmores, LifeSource Christian Church, Rotary Club of Crows Nest, Rotary Club of Manly, Rotary Club of West Pennant Hills and Cherrybrook, Ryde Salvation Army, Smile Elite Dee Why and some private community groups.

We are thankful to all the groups, businesses and organisations that have supported Taldumande Youth Services’ work over the past 12 months. Your financial

support, in-kind donations and time volunteering with our staff and young people have helped us support 591 young people. Your support is vital in assisting Taldumande to continue our mission in supporting children, young people and their families on their pathway to stability and independence.

Taldumande Youth Services is endorsed by the Australian Taxation Office (ATO) as a Deductible Gift Recipient (DGR), and holds a Charitable Fundraising Authority from the New South Wales (NSW) Government.



Manager from Commonwealth Bank North Sydney Branch presenting Taldumande’s Managers with Community Grants cheque.



Taldumande Ambassador Jean Kittson at ICAP 2017 Charity Day.



Team from Stretch Italian hosting the inaugural Pizza For A Purpose Fundraiser.



Taldumande staff and volunteers raising awareness at Youth Homelessness Matters Day.



VOLUNTEERS PROGRAM



Taldumande is fortunate to have a pool of very dedicated, kind and inspirational volunteers who give generously of their time on a regular basis. Their enthusiasm and energy is contagious and makes a huge difference to the quality of service we provide to young people and their families. We achieve so much more with their valued contributions.

Our skilled volunteer team of gardeners, administrators, fundraising, events and communications volunteers grew throughout the year with the addition of graphic designers, and a digital communications volunteer. They have helped us deliver newsletters, annual reports, beautify gardens, spread the word online, and run efficient and successful events.

Some events include:

- 2018 Gala Dinner
- Annual Foundation Evening
- Northern Sydney District Bridge Relay
- Supporters' Thank You Morning Tea
- Young Persons' Christmas Party.

Returning and new corporate and community groups have helped with the maintenance of our crisis refuge, semi-independent properties and the 2018 Gala Dinner. Their dedication and enthusiasm allow Taldumande staff to spend more valuable time with our young people.

A heartfelt thank you to all our volunteers for their significant contributions and for making a real difference at Taldumande. We would like to thank all our volunteers and the following organisations:

- Ethos Beathchapman
- Kineo
- Lodge Southern Cross No. 91
- Rotary Club of Epping
- United Way and their corporate partners, Wells Fargo and AIA Insurance
- UNSW Sydney Legal and Governance.

It was with great pleasure that we nominated one of our dedicated fundraising and events volunteers for the 2017 NSW Volunteer of the Year Awards to recognise her continuous support assisting with the organisation and running of events throughout the year.

Appreciation and thanks also goes to our Projects and Volunteers Coordinator, Liz de Rome. We are looking forward to working together with our dedicated team and growing our volunteers program in the new year.

If you are interested in individual, community or corporate volunteering, please contact us on 02 9460 3777 or email administration@taldumande.org.au.

33 SKILLED VOLUNTEERS
OVER 8 TEAMS
 OF COMMUNITY+ CORPORATE GROUPS
 CONSISTING OF OVER **66 INDIVIDUALS**
 CONTRIBUTING **1510 HOURS**



UNSW Sydney Legal and Governance team at our Under 16s Refuge for their corporate volunteering day.



Taldumande events volunteers at 2018 Gala Dinner.



THANK YOU



OUR PATRON

His Excellency General The Honourable David Hurley AC DSC (Ret'd) Governor of New South Wales

OUR VICE PATRON

The Hon Jillian Skinner

OUR AMBASSADORS

Jean Kittson

Peter FitzSimons

OUR SUPPORTERS

AIA Insurance

Aboriginal Dreamtime Fine Art Gallery

Alexander Studios

Amarisco Printing and Framing

Anglican Parish of St Luke

ANZ Bank

Australian Reptile Park

Azzurro Hairdressers

Bakers Delight Neutral Bay

Balgowlah RSL Memorial Club

Blackmores

Bluedog Signs

Bradfield Senior College

Captain Cook Cruises

Caretakers Cottage

Carillion Vineyards

CBRE North Sydney

Channel 10

Chatswood RSL Club

City of Ryde

Clayton Utz

Clinic 16

Clonakilla

Commonwealth Bank

Crowne Plaza Terrigal

Crows Nest Community Centre

Cumulus Estate Wines

Dee Why Gardens Knitting Group

Dee Why RSL Club

Devine Events

Dulux Australia

Duraflex Group Australia

Elanora Country Club

Embellish Atelier

Emu Run Experience

Entertainment Australia

Ethos BeathChapman

FoodBank

Gai Waterhouse Racing

Greenhill

Grill'd Chatswood

Grill'd Crows Nest

Grill'd Neutral Bay

Hayden Orpheum Picture Palace

Health Space Brookvale

Hornsby RSL Club

Hotel Mosman

Hoyts

Hugh Hamilton Wines

IceZoo

Inner Wheel Club of West Harbour

Invictus Games

Ken Done Gallery

Kineo

Lane Cove Council

Leeon Studio Pilates

LifeSource Christian Church

Lions Club of Manly

Lodge Southern Cross No. 91

Luna Park Sydney

Macquarie Group Foundation

Manly Drug Education and Counselling Centre

Marriott Lane Real Estate

McGrath Neutral Bay

Meadowbank Public School

Mercedes-Benz

Mercedes-Benz Fashion Weekend Edition

Microhire

Milk Crate Theatre

MinterEllison

MLC

Mosman Beauty Studio

Mosman Council

Mosman Lantern Club

Mosman-Neutral Bay Inter-Church Council

Naked Wines

National Australia Bank

Neilson Foundation

Neutral Bay Public School

North Sydney Council

Northern Beaches Council

NORTHS Leagues Club

Opera Australia

Ormeaggio

Oz Harvest

Parramatta Mission

PCYC Hornsby

PCYC North Sydney

PCYC Northern Beaches

Phoenix House

Planet X Youth Centre

Polish at Mosman

Priceline Henry Deane Place

Priceline Martin Place

Prime Quality Meats

Qantas

Redlands

Richardson and Wrench North Sydney

Rotary Club of Beecroft

Rotary Club of Chatswood

Rotary Club of Chatswood Sunrise

Rotary Club of Crows Nest

Rotary Club of Epping

Rotary Club of Lane Cove

Rotary Club of Manly

Rotary Club of Mosman

Rotary Club of Northbridge

Rotary Club of Roseville Chase

Rotary Club of Turramurra

Rotary Club of West Pennant Hills and Cherrybrook

Ryde Salvation Army

SecondBite

Share the Dignity

SiteSmART

Smile Elite Dee Why

SoCal Neutral Bay

South Sydney Rabbitohs

Square One

St Peter's Anglican Church Cremorne

Street Smart Australia

StreetWork

Sugar Princess Handcrafted Cakes

Sydney Cove Rotary

Sydney Dive Safari

Sydney Outback

Sydney Swans

Sydney Symphony Orchestra

Sydney Theatre Company

Taronga Zoo

That's the Ticket

The Australian Ballet

The Barn Quilters

The Bathers' Pavilion

The Beach School

The Folk and Decorative Artists' Association of Australia

The Grace Hotel

The Northern Centre

The Oaks Hotel

The Old Clare Hotel

The Property Agency

The Union Hotel

Thomas Sabo

Troy O'Brien Fine Jewellery

Tulloch Wines

Tyrrell's Wine

United Way Australia

UNSW Sydney Legal and Governance

Vicki Skarratt Photography

Vietnam Airlines

Wells Fargo

Westpac

Westpac Foundation

Willoughby City Council

Willoughby Symphony

Wine Insight

YFoundations

Young and Rashleigh Wine Merchant

Young Henrys

2020 Dry Cleaning

WE ALSO ACKNOWLEDGE AND THANK OUR SERVICE DELIVERY PARTNERS:



CASE STUDY:

JOINT SUPPORT PROGRAM (JSP)

Jane* was referred to the Joint Support Program (JSP) at Taldumande Youth Services in November 2017. She had experienced severe bullying and verbal, physical and emotional abuse by others since she was just five years old. From a very early age, Jane's mother knew her daughter's development was not the same as her peers. As she grew older, her social and behavioural difficulties began to impact on her ability to function, particularly in relation to living skills and general adaptability.

Jane struggled to understand her early environment, having been brought up in a home where she witnessed domestic violence and psychological power plays at the hand of her father. Amanda recounted that at the age of 15 years, Jane became aggressive and would lash out violently, at times without warning. This negative behaviour was exacerbated after living across the road from a house where a murder-suicide took place. Jane took on details of this horrific crime and would act out scenes such as kicking in the door, to ensure the house was "safe" from intruders.

Amanda struggled to gain control of her daughter and felt out of her depth in how to support and redirect her behaviour. Unfortunately, at age 16, things got to a point where Jane's behaviour had exploded. She was charged with multiple offences including common assault, assault occasioning bodily harm, destroying property and resisting an officer in the execution of duty. An Apprehended Violence Order was taken out protecting Jane's family, which also prohibited her from coming within 100m of her home. It was here that she first experienced homelessness.

Within the next three months, Jane had relocated ten times, moving between extended family, emergency housing and Juvenile Detention facilities. She was referred to Taldumande's Joint Support Program at a time when she was sleeping rough in local parks.

Jane presented with immediate difficulties, finding it very hard to express herself emotionally and interact with staff and other residents. She required significant support

to navigate and manage interpersonal relationships, hygiene difficulties, and mental health needs. Soon after entering Taldumande, Jane successfully attended Aspect Australia, where she received a comprehensive clinical and development assessment which indicated a diagnosis of Autism Spectrum Disorder. This diagnosis assisted Jane, her mother and connected services to understand the underlying reasons for some of her history and behaviour. Having a diagnosis meant having access to other, more specialised support services, as well as having a sense of validation. As the JSP program is a short, 28-day crisis placement, the decision was made to further extend Jane's stay for an additional 28 days. This meant she resided within Taldumande over the Christmas holiday period, a great relief for both Jane and Amanda.

A specialised case plan was developed, focusing on day-to-day management such as cooking, cleaning, maintaining educational needs, and seeking prolonged National Disability Insurance Scheme (NDIS) support. Through strong advocacy and collaboration between Taldumande, Juvenile Justice and her mother Jane was allocated NDIS support within the very

short timeframe of her placement.

Extensive family cooperation was present throughout Jane's stay at Taldumande. Specific behaviour management plans were created and put in place to assist her mother to manage Jane's complex needs. In light of her Autism diagnosis, Jane received a Community Justice Order, meaning she was able to attend alternate behaviour management to address her offending behaviour rather than being placed in a detention centre.

In January 2018, Jane successfully transitioned out of Taldumande Youth Services and into her mother's new home, awaiting longer-term housing supported through NDIS Australia.

*names have been changed for privacy reasons.



CELEBRATING OUR PEOPLE

THANK YOU STAFF

Running an organisation such as Taldumande takes a variety of skills and we are grateful to have fantastic staff with a diverse range of abilities who combine to help us deliver the best possible outcomes for the young people in our care. This includes not only the team working directly with the young people but others working in supervisory and administrative roles.

Our workforce continues to be dominated by women with 71 per cent of the staff being female and over 50 per cent of our Board comprising women. We also have a flexible workforce with 61 per cent of our staff working either on a part-time or casual basis. This ensures that we can address any staffing requirements needed to deliver positive outcomes from our programs for the young people and helps our staff achieve an effective work-life balance.

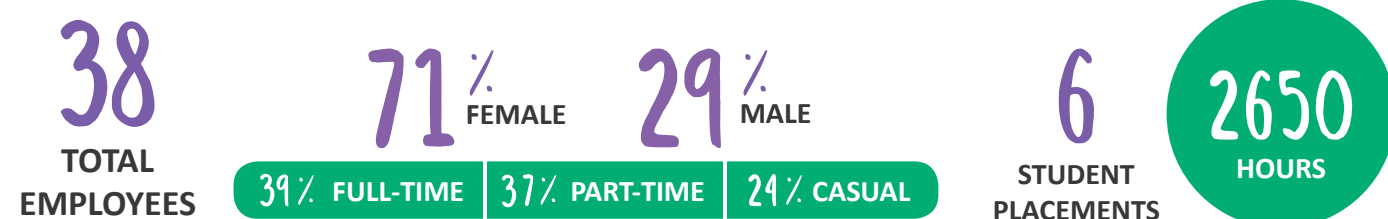
WELLBEING

The difficult nature of the work undertaken by Taldumande can often prove challenging for staff members. In recognition of this, the organisation has implemented a wellbeing program for all staff. The aim of this program is

to provide team members with the support necessary to ensure their own welfare, which in turn allows for the best outcomes for the young people we work with.

The wellbeing program includes:

- Availability of flu shots for all staff.
- Access to healthy lifestyle programs such as tips to help with stress, participation in “RUOK Day” and Quit Smoking campaigns.
- Bi-monthly wellbeing lunches to which all staff are invited. These lunches are non-work focused and give staff a chance to get to know each other on a more social level.
- Access to the Employee Assistance Program (EAP). This service ensures that all staff have access to a range of counselling and support services which they are encouraged to use.
- During the year we had an Annual Wellbeing Day which gave the staff a chance to have some time away from the stresses of their day-to-day commitments and focus on their own health and wellbeing, which we hope will, in turn, produce a healthier work-life balance.



OUR EXECUTIVE TEAM



Lisa Graham | Chief Executive Officer

Lisa is responsible for all the financial and operational management and business development at Taldumande Youth Services and reports to the Board on behalf of the management team. In addition to overseeing the operations and culture at Taldumande, Lisa implements the organisation’s strategic plan and allocates capital according to the priorities set by the Board. Lisa has 30 years’ experience managing at-risk youth programs in both the education and community service sectors. Prior to joining Taldumande, Lisa managed programs with young people in Out of Home Care residential care, young people within the Juvenile Justice system and managed community education programs in Sydney’s western suburbs. She has also managed an alternative learning centre for high-needs young people and delivered restorative practice workshops in schools across Australia. Lisa has held several senior positions in private and public schools and holds a Bachelor of Education from the University of Sydney. Lisa is passionate about sustaining positive organisational culture and maintaining a strong staff morale to ensure young people receive the focus and care they deserve and to which they are entitled.

Alison Clentsmith | Senior Program Manager

Alison has over 23 years’ experience working in out-of-home-care and not-for-profit environments. She has gained a wide range of experience and skills working with children, young people and families affected by complex trauma, homelessness, drug and alcohol misuse, mental health issues, disability and offending behaviours. Alison has worked intensively with youth who identify as LGBTIQ, from diverse cultural backgrounds and young pregnant women. A dedicated employee at Taldumande for over 13 years, Alison has held senior management positions for six years, ensuring the successful delivery of multiple contracts and programs. She holds a Certificate IV in Youthwork, a Diploma in Counselling, and a Diploma in Child, Youth and Family Intervention. Alison is a passionate advocate for social welfare and believes that not only early intervention, but skilled crisis response, is a key element in the succession of individuals facing adversity.

Claude Robinson | Senior Program Manager

Claude is responsible for the Northern Sydney (East) Specialist Homelessness Services contracts, that include Taldumande’s long established Crisis Refuge, Semi-Independent programs, Forced Marriage program and Supported-Independent Housing program. He has extensive experience working in the community services sector as a youth worker in youth drug and alcohol programs, and as a community mental health worker specialising in supporting Indigenous clients. Claude came to Taldumande after three years working in management with The Salvation Army’s homelessness services and has two diplomas; one in Community Service and the other in Management.



OUR BOARD



Virginia Howard BA, MA (Hons), Dip Ed, MAICD | Chair

Virginia has a background in local government, charity administration and education. She served on Mosman Council for 16 years, including three years as Mayor and one year as Deputy Mayor. She currently also is the Chair of Dougherty Retirement Village and Care Home at Chatswood and is a Director of Bendigo Bank Mosman and Mosman Community Services. Virginia was previously the Executive Director of the Wenona Foundation and has been the Administrator of Mosman Meals on Wheels, School Projects Officer for Australian Red Cross in NSW, taught English at Loreto Kirribilli and undertook Community Relations at Queenwood School. Virginia was awarded North Shore 2018 Local Woman of the Year for her work with Taldumande.



Dr Susan Gosling BSc, MA, PhD | Vice Chair, and Chair, Finance Committee

Susan is Head of Investments at MLC. She has over 30 years investment management experience and is the architect of MLC's scenarios based investment approach. Susan is a member of MLC's Investment Committee, Private Equity Investment Committee, and Alternatives Investment Committee. She commenced her career in London as an economist with the Economist Intelligence Unit, and later became an Economic Adviser with the National Economic Development Office. Susan has held a number of senior positions in the Australian funds management industry.



Liz Summers BA, MAICD | Public Officer and Secretary

Liz is a Director of SAL Consulting (Operations and Business Development) and has more than 15 years' experience in human services. She specialises in the areas of complexity and vulnerability, working with organisations and individuals to develop clinically-informed strategic management, operational planning, training and development, policy and framework, quality assurance and improvement processes. Liz is a passionate advocate for young people who have experienced trauma in their lives. She is a member of the Neuroleadership Institute and is also a Director of the I AM Fellowship, a not-for-profit organisation that provides therapeutic services for people who have experienced trauma.



Ken Hyman B Com, Grad Dip Fin | Chair, Audit and Risk Committee

Ken is the investment manager at Antares Fixed Income, a specialist funds management company within the MLC Group. He has over 45 years' experience in financial markets and investment management, specialising in fixed interest and money markets. Ken is a keen supporter of wildlife and land conservation and is a committed member of the Australian Wildlife Conservancy and Bush Heritage.



Dr Donald Hannam MB, BS. (Hons 1), FACEM | Director

Don is an Emergency Medicine Specialist at Royal North Shore Hospital and Manly Hospital. He has nearly 25 years' experience as a General Practitioner and is a Fellow of the Australasian College for Emergency Medicine having trained at Royal Darwin Hospital. Don has a keen interest in Aboriginal Health and has previously worked in central Australia as a District Medical Officer and Aeromedical Coordinator with the Royal Flying Doctor Service (RFDS).



The Hon Justice Hilary Hannam BA, LLB (Hons) | Director

Hilary has more than 33 years' experience in law and is currently a Judge of the Family Court of Australia. She began her career as a solicitor in private practice and as a prosecutor with the Commonwealth Director of Public Prosecutions, before becoming a Magistrate of the Local Court of NSW. Hilary was formerly the Chief Magistrate of the Northern Territory and presided in the Children's Court of NSW for a number of years, where she developed an interest in the law as it relates to children. She has extensive experience in youth justice, child protection and other parenting matters.



Jane Jeffes BA (Hons) | Director

Jane has 30 years' experience in radio, film, television and print in the UK and Australia. She was Head of Programs at the UK's largest radio production company, Head of the Religion & Ethics Unit at the ABC and most recently Impact and Communications for the G20 Interfaith Forum in Buenos Aires. Her award-winning production company Firefly Productions has produced documentary and factual television for a range of domestic and international broadcasters and is currently working on an impact project around human trafficking, forced labour and modern slavery. She has travelled widely, worked extensively on the Indian sub-continent, and worked closely with the UN Under-Secretary General for Children Affected by Armed Conflict. She has lived on Sydney's Lower North Shore for the last 18 years and is married with two daughters.

OUR BOARD (CONTINUED)



Noel Phelan DipT | Director (Resigned 9 November 2017)

Noel is a retired IBM executive who spent 25 years in various technical and management positions before working as a management consultant for organisations including ABC, NRMA, Commonwealth Bank of Australia and GIO. He is a former guest lecturer at Melbourne Business School and the Executive Program for senior managers in Canberra. Since retiring, Noel has volunteered for the Australian National Maritime Museum as a guide and is also the team leader for the speakers program, which provides talks on important maritime events to community clubs and organisations. Noel is a former President of the Northbridge Rotary Club.



Mark Wallis | Director

Mark is a passionate advocate for the rights and welfare of our young people. He is a father of two children and is dedicated to supporting them, advocating for youth rights, working with and for local community, and the global environment. His commercial career was in senior executive Sales and Marketing roles in the IT&T industries and he is currently working as a licensed Real Estate Agent following on from his successful Property Development ventures. Mark is well positioned and focused in assisting Taldumande achieve its growth and business plans for the years ahead. Mark currently holds board positions with Bendigo Community Bank, Mosman Rotary plus a couple of other unrelated board positions and is a qualified Rural Fire Fighter and Justice of the Peace.



Philip Wallis LLM | Director

Philip is a Barrister practising in Sydney principally in corporate and commercial law, equity and wills and estates. He is a member of the Bar Association Professional Development Committee. He was previously both an employed solicitor and a partner in private practice during which time he served on several Law Society Committees and was President of the Young Lawyers Section of the Law Society. Philip has also worked as an in-house lawyer and in that capacity served on both the New South Wales and National Boards of the Australian Corporate Lawyers Association (now Association of Corporate Counsel, Australia) and was National President for two years. He grew up on the North Shore and is well aware of the issues surrounding youth homelessness in that area.



Supporters Marcia Atchison and David Hicks with Taldumande Senior Program Manager at 2018 Gala Dinner.

TALDUMANDE FOUNDATION MEMBERS

INTERESTED IN HELPING OTHERS LIKE JACK OR SARAH?

You are invited to become a Taldumande Foundation Member with Taldumande Youth Services.

Each Foundation Member is asked to pledge a tax-deductible donation of at least \$2,000 each year. Foundation members will receive newsletter updates, invitations to our annual Foundation Members events where you meet like-minded people and stay in touch with Taldumande.

Your support will be put to excellent use and contribute tremendously to our Intensive Family Support Program which is non-government funded. This program is funded by the generosity of our donors.

A big thank you to our Taldumande Foundation Members in 2017-18:

- Amanda and Malcolm Halstead
- Cecilia Rice and Phillip Cornwell
- Gay and Keith Saines
- Glenn and Sally Farquharson
- Jane Recny and Nigel Stoke
- Julia and Mark Franklin
- Karen and Darren Keogh
- Maïke and Ken Hyman
- Marcia and David Atchison
- Roseanne and Alf Field
- Sarah and Mark Ashhurst
- Susan Gosling and Gordon Schmidt
- The Neilson Foundation
- Tim O'Halloran and Mark Smith
- Virginia Howard and Bill Taylor



CHAIR OF THE FINANCE COMMITTEE REPORT

Over the past financial year, services have continued to expand with Taldumande's expenditure increasing by eight per cent. Importantly, income continues to rise with a 10 per cent increase for the year and our fundraising program has become a more important source of funds. Fundraising accounted for 14 per cent of income as compared to 10.7 per cent in the previous year and was 45 per cent higher in total.

Overall, we have recorded a deficit of \$36k for the year which is consistent with expectations at the start of the year. The past four years have seen a significant evolution both in terms of services to young people in need and capacity to support services through our fundraising activities.

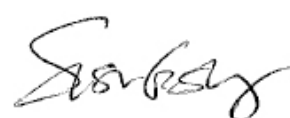
Four years ago, in the financial year 2014-15, Taldumande recorded a major surplus which was in preparation for a significant expansion of services. Accordingly, in the subsequent two years much of that surplus was drawn down to increase services and in particular to support the intensive family program. Over this four-year period total expenditure increased by over 50 per cent from \$2.3mn to almost \$3.5mn. At the same time, we undertook a significant evolution in Taldumande's fundraising capability, while tightly containing associated costs.

The growth in fund raising income has been critical to both the continued growth in services and the return of the budget to close to breakeven in this financial year.

Looking forward, we will now be seeking a closer matching of income and expenditure. And over time, we aim to build a reserve position commensurate with our now higher level of expenditure.

To meet the ever-increasing needs of more young people and their families and maintain the high standard of care required to help them achieve independence, Taldumande Youth Services is heavily reliant on implementing successful fundraising initiatives.

Attached to this report is an extract from our financial statements. We have had a complete audit of the organisation for the year ended 30 June 2018 and received an unqualified audit opinion. A complete set of our Financial Report is available on request.



Susan Gosling
Chair, Finance Committee

TALDUMANDE YOUTH SERVICES INC.

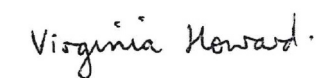
ABN 67 801 186 046

STATEMENT BY THE MEMBERS OF THE COMMITTEE

In the Committee members' opinion:

1. the Incorporated Association is not a reporting entity because there are no users dependent on the general purpose financial statements. Accordingly, as described in note 1 to the financial statements, the attached special purpose financial statements have been prepared for the purpose of complying with the New South Wales legislation the *Associations Incorporations Act 2009* and associated regulations;
2. the attached financial statements and notes thereto comply with the Accounting Standards as described in note 1 to the financial statements;
3. the attached financial statements and notes thereto give a true and fair view of the Incorporated Association's financial position as at 30 June 2018 and of its performance for the financial year ended on that date; and
4. there are reasonable grounds to believe that Taldumande Youth Services Inc. will be able to pay its debts as and when they fall due and payable.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



Virginia Howard
Chairperson



Ken Hyman
Deputy Chair Finance Committee

Dated this 18th day of October 2018

Sydney



KMB Auditing Pty Limited
ABN 33 119 230 661
Level 15, 37 York Street, Sydney, NSW 2000
Tel +61 2 8277 5000 | Fax +61 2 8277 5050
enquiry@kmbba.com.au | www.kmbba.com.au

Taldumande Youth Services Inc.

ABN 67 801 186 046

Auditor's Disclaimer to the Members

For the year ended 30 June 2018

The additional financial information, being the attached Concise Financial Information and the Detailed Income and Expenditure Statement, is in accordance with the books and records of the association which have been subjected to the auditing procedures applied in our statutory audit of the association for the year ended 30 June 2018. It will be appreciated that our statutory audit did not cover all details of the additional financial information. Accordingly, we do not express an opinion on such financial data and we give no warranty of accuracy or reliability in respect of the data provided. Neither the firm nor any member or employee of the firm undertakes responsibility in any way whatsoever to any person (other than Taldumande Youth Services Inc.) in respect of such data, including any errors of omissions therein however caused.

KMB Auditing Pty Limited

Robert Berman

Director

Dated this 18th day of October 2018

Sydney

Ian Kellaway B.Com, FCA
Paul McGettigan B.Com, CA
Robert Berman B.Com, Affiliate ICAA, CPA

Liability limited by a scheme approved under Professional Standards Legislation

TALDUMANDE YOUTH SERVICES INC.

ABN 67 801 186 046

CONCISE FINANCIAL INFORMATION FOR THE YEAR ENDED 30 JUNE 2018

	2018 \$	2017 \$
BALANCE SHEET		
Current assets	1,092,357	995,133
Non-current assets	66,078	71,629
TOTAL ASSETS	1,158,435	1,066,762
Current liabilities	592,820	448,351
Non-current liabilities	80,933	97,590
TOTAL LIABILITIES	673,753	545,941
NET ASSETS	484,682	520,821
EQUITY		
Accumulated funds	484,682	520,821
	484,682	520,821
INCOME STATEMENT		
<i>Operational</i>		
Revenue		
Government & Partner program funding	3,319,762	3,087,690
Less: subcontract to Mission Australia	(450,297)	(438,107)
Rental income	44,225	42,386
Interest received	18,457	20,902
Building maintenance fund	-	60,000
	2,932,147	2,772,871
Expenditure		
Administration expenses	436,887	332,026
Employment expenses	2,790,133	2,595,434
Motor expenses	39,789	34,051
Other Operational Expenses	182,845	230,489
	3,449,654	3,192,000
DEFICIT FROM GENERAL OPERATIONS	(517,507)	(419,129)
SPECIAL PROJECTS		
Revenue	535,578	391,774
Expenditure	54,210	59,629
NET SPECIAL PROJECT SURPLUS FROM FUNDRAISING AND SPECIAL PROJECTS	481,368	332,145
NET (DEFICIT)/SURPLUS	(36,139)	(86,984)

N.B. Detailed financial information is available on request



NOTES





How you can help us

- ✓ Make a donation
- ✓ Volunteer with us
- ✓ Become a corporate partner
- ✓ Join our team

Contact us

☎ 02 9460 3777

🖱 www.taldumande.org.au

📘 www.facebook.com/taldumandeyouthservices

🌐 www.linkedin.com/company/taldumandeyouthservices

📍 168 Pacific Highway, North Sydney NSW 2060