



TALDUMANDE
— YOUTH SERVICES —

Annual Report 2016-2017





Photos: Cover page - Young people at Annual Ski Trip sponsored by Ethos BeathChapman
This page - Jaime-Claire, Youth Worker Taldumande Youth Services with Jacob, young person

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CHAIR'S REPORT



Virginia Howard
Chair

Reflecting on the past year the one word that comes to mind is “stability”, the first time I would have applied this word to Taldumande since the state government’s reforms of homelessness in 2014.

Finally, after all the challenges, change and work involved, Taldumande is functioning smoothly, quite an achievement given our work is in what is often referred to as a crisis industry.

Our CEO Lisa Graham and her staff are to be thanked for this considerable achievement as are the Directors for their steady hand and strategic thinking. There has been a low staff turnover, a major achievement in itself in an industry which traditionally has a 40 per cent turnover annually and it is another positive result of Lisa’s leadership.

I say often, because I mean it, that the staff are outstanding. They undertake difficult and emotional work with vulnerable and homeless young people on a daily basis. Crisis can be part of each day and yet they remain professional, compassionate and calm, somehow retaining a wonderful sense of humour. I consider it a privilege to work with them.

The Board thanks them all for their commitment and hard work and Lisa for her exceptional contribution to Taldumande.

Although much has been achieved there is still so much to be done. One of our main challenges is the need to diversify our funding sources from both government contracts and private funding. Two new contracts this year, one with Homeless Youth Assistance Program (HYAP) and one with Juvenile Justice (JJ), have helped achieve some contract diversity on top of our two Specialist Homelessness Services (SHS) contracts with Family and Community Services (FACS) but additional contracts will help ensure the organisation’s long-term sustainability.

Government funding does not cover the full amount needed to deliver all our programs and we have to raise almost \$400,000 each year to cover this shortfall. This is achieved through applying for grants and donations from clubs, local Councils and businesses (see Thank You pages 26 and 27), our fundraising dinner and the generosity of many private individuals. Taldumande’s grateful thanks go to all our donors for their support of homeless young people as well as to all those organisations and individuals who donate goods in-kind thereby saving Taldumande the cost of purchasing them.



Photo: Mayor Gail Giles-Gidney, Willoughby City Council and Virginia Howard, Chair Taldumande Youth Services

Taldumande is fortunate to have an expanding number of volunteers including individuals, community groups and businesses, who give generously of their time in areas as diverse as office work, professional expertise, gardening, maintenance of properties, assisting at fundraising events and organising activities for young people. Thank you to each one of them as without them our costs would escalate significantly.

Special thanks must go to our Taldumande Foundation Members, private individuals who contribute a minimum of \$2,000 each year and who together raise over \$120,000 per annum for our Intensive Family Support Program (IFSP). This program undertakes intensive case management support with young people and their families who are at risk of homelessness. Although highly successful in stopping young people becoming homeless, this program receives no government funding, probably because of the costs involved in one case manager working extensively with a whole family. If we are serious as a society in wanting to limit youth homelessness then this is the way forward. Having to raise money for such a vital and pro-active program seems ridiculous but we are so grateful to everyone who donates to it and enables it to continue.

During the year we farewelled from the Board the Deputy Chair, Anne Pender. Anne had been Board Secretary and Public Officer and for a number of years she was the Chair of our Fundraising Committee. She made a major contribution to Taldumande in a variety of ways including organising five of our fundraising dinners.

It has been a pleasure to work with the Directors who give so generously of their time and expertise. Board meetings are characterised by a flow of ideas, animated discussion and much good humour. My grateful thanks to each one of them for their commitment and support.

CHIEF EXECUTIVE OFFICER'S REPORT



Lisa Graham
Chief Executive Officer

Taldumande's services and programs continue to be inspired by a very dedicated group of staff and volunteers.

With continued restraints on funding and increasing demands on services it is only because of the staff and volunteers that we can continue to develop and deliver excellent programs and services.

Taldumande has had yet another successful year supporting 501 children and young people across our Specialist Homelessness Services, Juvenile Justice Service and Intensive Family Support Program. Thanks to our dedicated and talented staff our young people continue to strive toward a positive future.

We often get asked what our staff do at Taldumande and generally how things work so I will quote from a letter written to management from one of our young people. I have deliberately chosen not to edit or correct the extract as the literacy itself highlights the vulnerability of this young person.

"Dear Taldumande management,

- I'm going to use this opportunity to put on the record how much I love Taldy.*
- I want to say that when I first moved into the refuge at Neutral Bay I had been living rough.*

My life at home was really hard. My legal situation was pretty bad. My AoD use has improved a lot. My health was poor.

- I appreciate the chance to stay with Taldumande because they have helped me so much and has kept me out of trouble."*

Looking at the extract the second dot point is loaded with such incredible struggle and sometimes I think our young people do not realise just how much they have undertaken and at such an early point in their life journey. Our young people are truly the heroes in our stories. The author of the quote above now resides in our semi-independent program and is doing very well. Working closely with a case manager this young person has set goals and is well on the way to achieving them.

Unfortunately during the year, NSW has experienced an increase in homelessness that has affected the sector significantly and Taldumande has responded by increasing support in our Intake and Referral area. Our Intake team takes between 40 to 50 calls a month and offers outreach and support where accommodation is not appropriate. We attempt to intake as many young people as possible but still have high turn away numbers particularly for young people who need crisis accommodation and children and young people



Photo: Felicity Wilson MP, Member for North Shore; Greg Soames and Lisa Graham, Taldumande Youth Services

needing intensive family work support in our Intensive Family Support Program. While we have a significant number of independent units often available, many of our young people need more intensive supported programs which unfortunately is where funding is very limited. Last year Taldumande had to turn away more than 130 young people from the service.

Taldumande like other Family and Community Services providers met with FACS to discuss new contracts and ensure we receive funding until 2020. We attended a series of meetings with State Government and FACS to ensure that going forward we could minimise negative change where possible. While current funding arrangements were secured there was no increase in funding to our Specialist Homelessness Service contracts which was disappointing given the increase of homeless young people. While the sector will continue to advocate for increased government funding we need to source private funding to ensure service stability.

I would like to thank supporters for all their generous donations that we continue to receive. The generosity of our donors has enabled us to continue to deliver a robust service. Donations allow Taldumande to provide a more intense service to our young people in both the Specialist Homeless Services and the Intensive Family Support Program.

Each donation received also enables Taldumande to reach and support more young people ultimately lowering the numbers of young people we turn away. My vision is that within the next few years Taldumande does not turn any young people away.

We continue to work with our partners in supporting homeless children, young people and their families across Northern Sydney. We would like to thank Mission Australia who share the service delivery looking after young people at risk of homelessness and also My Foundations and Link Housing who manage some of the properties our young people reside in. We would also like to thank Marist180 who we partner with to deliver the Juvenile Justice contract in Northern Sydney.

It is a real privilege to work for an organisation that is so well supported by an active and enthusiastic Board. Throughout the year as CEO, I have been able to call on individual Directors for so much assistance in areas such as financial, legal, media, property, health and government matters and I would like to thank each Director for such support. I would particularly like to thank Virginia our Chair for the time she gives to me personally as the CEO but also the time she dedicates to Taldumande as an advocate and spokeswoman. I look forward to another year working with our excellent Board, management team and staff.

OUR VISION

We are committed to supporting children, young people and their families through challenging times to achieve their dream circumstances and lead fulfilled lives.



MISSION AND VALUES

Our Mission

- to provide services that will reconnect and strengthen family relationships and prevent youth homelessness
- to respond professionally and with compassion to the changing needs of young people and their families, who are at risk or going through a crisis
- to provide quality short-term and medium-term accommodation, with intensive support services for young people in need
- to provide young people with life skills that prepare them for independent living and a brighter future
- to continuously improve our skills and knowledge, by providing our team with ongoing professional development and training
- to embrace all facets of non-discrimination, tolerance, compassion, advocacy and justice.

Our Values

We believe that:

- young people and their families are the essence of Taldumande
- all young people and their families can be society's greatest resource
- our relationships with young people and their families must be based on mutual trust and respect
- life skills, education and employment are the foundation of a self-sufficient and independent life
- respecting the needs and development of everyone in the Taldumande community is essential
- continually striving for best practice in all our services will lead to the greatest possible outcomes for young people and their families.



OUR PROGRAMS



Accommodation Services

Specialist Homelessness Services (SHS)

Crisis Accommodation Program
The Crisis Accommodation Program is an emergency/short-term service, accommodating young people aged 12-18 years. We provide case management support and a range of services aimed at meeting the individual young person's needs.

Semi-Independent Housing Program
This program offers semi-supported shared housing for young people aged 16-18 years who are transitioning to independent housing. We provide case management support and youth workers are onsite delivering structured household initiatives to increase independent living skills.

Supported-Independent Housing Program
When our young people are almost ready to make it on their own, they can move into our supported independent housing which could be within shared houses, shared units or single bedroom units. Young people in this program aged 16-21 years are provided with case management support.

The Young Offenders Joint Support Program

This program supports homeless young people who are under the supervision of Juvenile Justice and is delivered in partnership with Juvenile Justice and Marist180. It provides up to a month's crisis accommodation alongside specialist intensive casework support to assist the young person to find secure, stable accommodation and to have a better chance to remain offence free.

Intensive Family Support Program

This program provides specialist case management support to children and young people aged 12-15 years and their families during a crisis or breakdown. We aim to help preserve family relationships and offer intensive, flexible and practical support with the intention of reducing family breakdown.

It can also provide accommodation for children and young people aged 12-15 years who are homeless or at-risk of homelessness.



Supported Services

Specialist Homelessness Services Support Services

This program is delivered in partnership with Mission Australia providing a range of supports to young people under the age of 25. This includes case management, counselling, referrals, advocacy and tenancy support.

Outreach Program

Our Outreach Program provides direct support to young people aged 12-21 years to find accommodation with other service. These young people are seeking assistance in maintaining or moving to stable accommodation.

After Care Program

The After Care program supports young people in the community once they have left our accommodation services.



NORTHERN SYDNEY (EAST) REPORT



Greg Soames
Senior Program Manager

This financial year has seen Taldumande continue to grow from strength to strength which has been great to see and be a part of.

Our organisation has been working closely with a variety of external services to ensure that our level of service and standards continue to improve on an ongoing basis. Taldumande has again progressed through the registration process with the National Regulatory System for Community Housing Providers and is pleased to continue to be a Tier 3 National Registered Housing provider. This process not only ensures our properties are well maintained and held at a high standard but also ensures that our staff are well trained and our young people are given a quality service and accommodation in their time of need.

Taldumande also has been engaged with the Quality Assurance Scheme which has been founded by the Australian State and Territory Governments to develop a National Quality Framework for Homeless Services. This scheme aims to achieve better outcomes for people who are homeless or at risk of homelessness by improving the quality and integration of services they receive. Taldumande has engaged with an external auditor and has made

several improvements to ensure that our practices are meeting industry standards. This Quality Assurance Scheme is an ongoing process and it will ensure that we continue to be a leader in Community Housing and are able to work professionally with homeless young people and their families.

Working with young people from traumatic backgrounds always comes with a variety of challenges and it has been great to watch our staff tackle these issues head on with confidence and compassion. Many of our young people enter our programs through the Crisis Refuge due to a variety of reasons such as family breakdowns and abuse. Our Crisis Refuge houses seven young people at a time and this year we have seen 49 young people enter the Crisis Refuge with 78 per cent of them returning to their families, friends or transitioning into other Taldumande accommodation services. This is a fantastic outcome and it would not be possible without the hard work and dedication of our youth workers and case managers who are working every day on the ground with these young people to ensure they are kept safe and accommodated. Staff turnover within the teams has been minimal and this has enabled us to provide a consistent approach to our service which our young people greatly need.



Photo: Ella, young person attending a NRL game at ANZ Stadium. Tickets sponsored by South Sydney Rabbitohs.

When a young person moves on from our Crisis Refuge, we are able to provide a continuum of services through a semi-independent house which is staffed overnight, and 16 independent houses and units with 32 beds. This year we have continued to strengthen our case work with our dedicated team working on a daily basis in and out of these homes to provide ongoing support and care. Our case managers ensure that young people are engaged in employment or education, maintain their accommodation and are living healthy lifestyles. For many of us, that can be difficult in our own lives, so working with young people aged 16-21 years can be a challenge to staff. Taldumande is continually providing training and support to our staff to ensure we are giving the best support we can to our young people.

We also realise the need for young people to have positive adolescent memories as this is vital to their growth and development. Through support from our corporate sponsors we have been able to arrange for three camps this year which have been greatly rewarding for both staff and young people. Our young people have been able to see the snow for the first time, go skiing, surfing and spend the night out under the stars. Our programs also include weekly outings and activities such as going to the beach, restaurants, major sporting events, movies,

plane flights and the theatre. Watching young people come home from these camps and outings is a reward in itself with comments such as *"this is the best time I have had in my life"*, *"I can't wait to go again"* and *"Taldumande has changed my life"*. These comments and reactions drive our teams, knowing that they are making a difference in the lives of our young people in our care.

After reviewing a year of great challenges, it is great not only to reflect on the positive outcomes that we have achieved but also to look ahead to the next year where we hope we can continue to increase the number of services and accommodation options available to our young people. There is an ever-increasing demand for placements within our services and turning away young people on a regular basis due to our services being at full capacity can be a difficult conversation to have with a young person who has reached out to us for help. We are hoping to work more closely with corporate services and State and Federal Governments this year to look at more properties and funding opportunities to enable us to never again have to say no to the homeless young people in our local communities.

NORTHERN SYDNEY (WEST) REPORT



Alison Clentsmith
Senior Program Manager

It has been another action-packed and ultimately rewarding year at Taldumande with many exciting changes and improvements to service delivery.

The organisation has made huge contributions supporting children, young people and their families who are homeless or at risk of homelessness. We successfully negotiated and won the tender for this region's Homelessness Youth Assistance Program (HYAP) which assists Taldumande's entirely self-funded Intensive Family Support Program (IFSP) to better cater for homeless or at-risk children and young people aged 12-15 years, with the aim to reconnect them with family or kin where safe. In addition, we gained the Juvenile Justice Crisis Accommodation Contract in partnership with Marist180.

Intensive Family Support Program

Taldumande's IFSP provides specialist case management to children, young people and their families during periods of crisis. The program aims to help restore and preserve relationships, reducing the risk of family breakdown and homelessness. The HYAP funding in part supports Taldumande to offer children and young people aged 12-15 years a high

quality therapeutic respite placement that meets their individual and complex needs, endeavouring to help improve their health and wellbeing. The respite environment we now have at Emmett House opened in March 2017, makes it a beautiful place – bright, nurturing and calming, designed to promote a sense of safety, belonging, healing and care for the children and young people and visiting family members, together with skilled 24/7 youth workers and case managers who support them. We have assisted 23 families this financial year with excellent outcomes.

The feedback regarding Taldumande staff has been overwhelmingly positive, with families reporting that the sensitivity, thoughtfulness, encouragement and ongoing advocacy of staff has supported them to turn their lives around. One father warmly extended appreciation to the IFSP program staff by saying, "Thank you for saving my family". This is why we do the work we do.

The Northern Sydney West SHS Contract

The need for support and accommodation in these contract areas of Sydney is huge. We have assisted 196 individual young people, some of whom needed repeat assistance on two or more occasions over the year.



Photo: Young people learning to surf at Annual Camp

We are enormously proud of Leith House, our semi-independent program for this area. It provides a comprehensive accommodation and support service for adolescents aged 16-18 years who are homeless. It is important to be clear on what our "semi-independent" looks like at Leith – case managers are on site in the house office most days of the week, and youth workers work evening shifts.

We also have ten comfortable rooms within four transitional houses in Sydney North West suburbs for young people aged 16-21 years. Over 50 per cent of our exited young people have achieved sound outcomes including returning to family, capacity to maintain private rental, and engagement in TAFE or university studies that has led to success in referring to longer term housing programs with other services.

Juvenile Justice Crisis Placement

Taldumande has years of experience supporting and accommodating young offenders aged 12-18 years who are under the supervision of Juvenile Justice. Ten per cent (approximately 50 children and young people) of all referrals received for the financial year were from Juvenile Justice. We have worked exceptionally hard to intervene and address

criminogenic issues, in order to reduce the risk of re-offending. Fifty per cent of the young people exited from the crisis placement transitioned on to supported accommodation, either internally within our service or externally when more appropriate for the individual. All the young people who were internally referred have made progress with case plan goals, and criminal behaviours have significantly reduced.

It is good to take the time to reflect on the year and on this organisation's history; our commitment over 40 years to helping children, young people and their families succeed, and the strength of advocacy for those in need. Given we work with a high number of complex young people on any given day we would not achieve the outcomes we do without the support of countless non-government and government organisations. We thank them all for their expertise, collaboration and innovation.

Appreciation and thanks go to CEO Lisa Graham, our tireless Board Directors, and our generous donors. Finally, a huge thank you to our awesome team of staff for all the skills applied at all hours of the day and night, all the little and big acts of kindness, and all the patience and composure modelled to our young people on a daily basis.

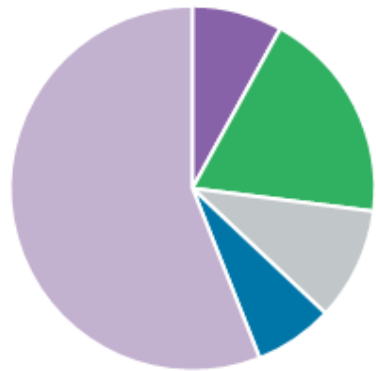


SERVICE DELIVERY STATISTICS

SUMMARY OF THE YEAR 2016 – 2017

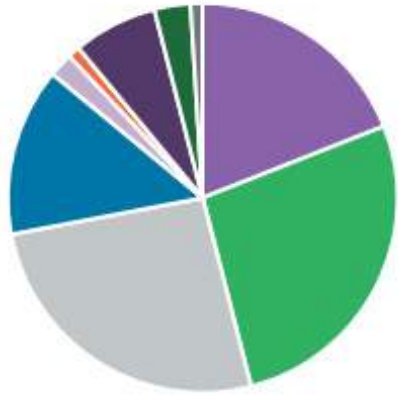


Main reasons for seeking assistance



Domestic and family violence	8%
Housing affordability	19%
Lack of family and/or community support	10%
Mental health issues	7%
Relationships and/or family breakdown	56%

Referrals Area

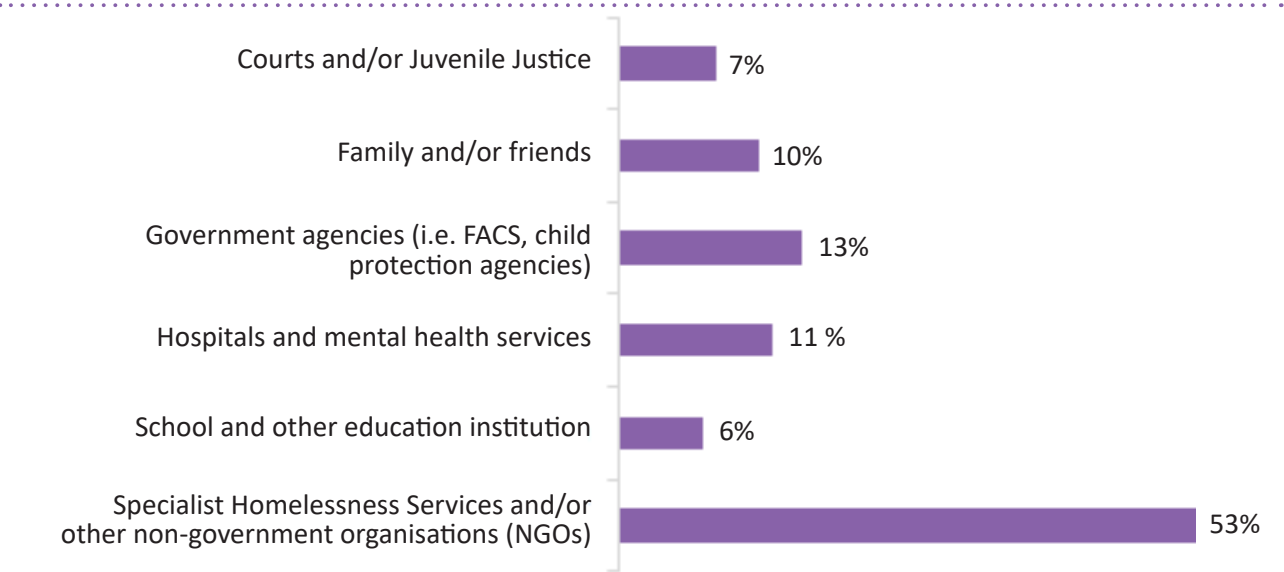


Lower North Shore	19%
Upper North Shore	27%
Northern Beaches	26%
Greater Western Sydney	14%
Eastern Suburbs	2%
South Sydney	1%
Metro/Inner West Sydney	7%
Regional	3%
Interstate	1%

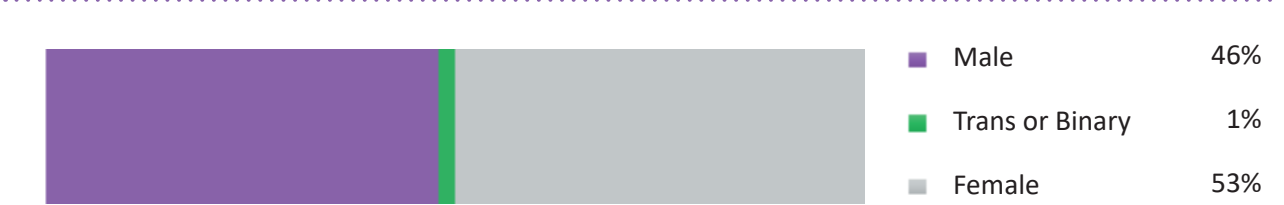


SERVICE DELIVERY STATISTICS (CONTINUED)

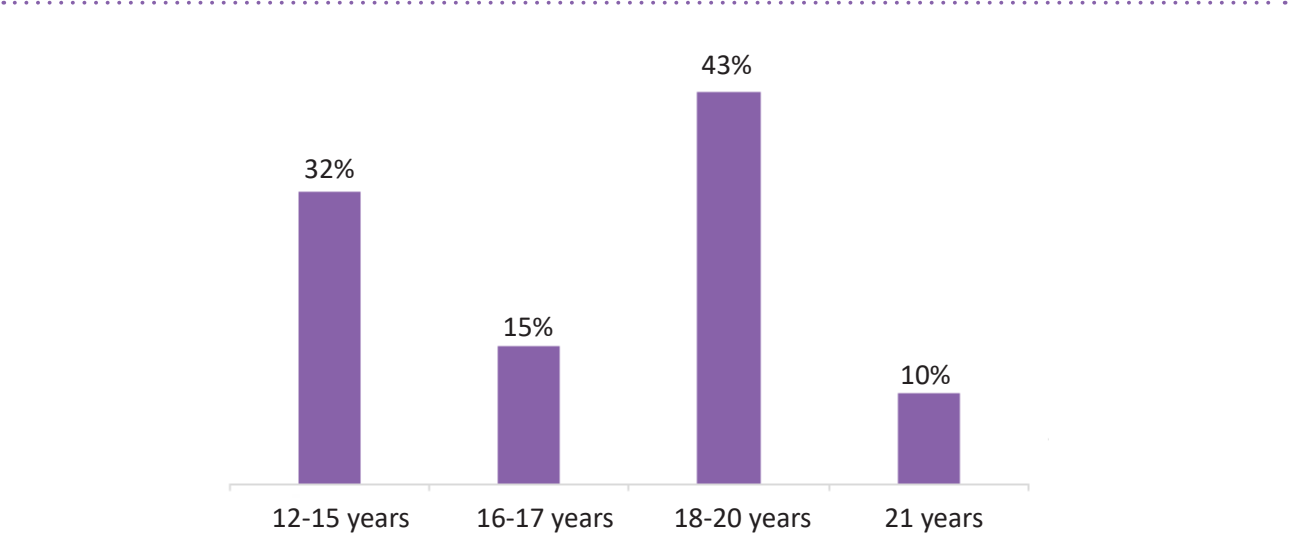
Source of referrals



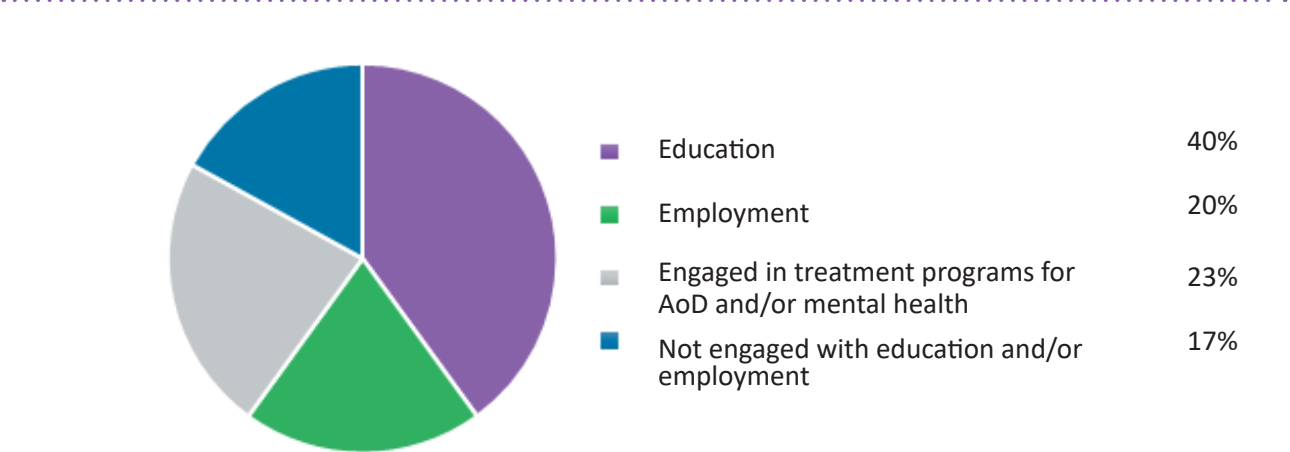
Referrals by gender



Referrals by age (accommodated children and young people)



Level of engagement





CASE STUDY: MEET GUS

Gus is a 21-year-old young man who has struggled with mental health issues from a very young age. Gus was first diagnosed with Asperger's Syndrome at the age of five and subsequently commenced a series of psychotropic medications. During later assessments, Gus was also diagnosed with Schizophrenia and Substance Use Disorder. Due to significant difficulties at school and falling victim to constant bullying, Gus turned to illicit substances and self-harm to cope.

Gus was placed under the care of FACS at the age of 14 due to an escalation of his violent behaviour and ongoing drug abuse. Gus completed two court-ordered rehabilitation programs for alcohol and drug misuse. Despite many attempts to regain control over his addictions and social deviance, Gus struggled. He was involved in several treatments of Paranoid Schizophrenia and Drug-Induced Psychosis. Due to limited support, Gus became homeless, constantly moving between various hospitals and crisis refuges until he found Taldumande.

Gus previously had regular support from his mother Jackie, who resided an hour and a half away. Together they spoke regularly and generally had a good, positive relationship. During Gus's time with Taldumande, Jackie decreased contact with her son due to her own mental health issues; she had stated, "it takes its toll having a complicated child".

A Family Support Trust was set up for Gus, which was regulated by his mother for financial support. This money went towards paying for weekly rent, groceries, and travel expenses.

Initially, Gus had poor planning and problem-solving abilities. His living skills needed a lot of development, including maintenance of personal hygiene, cleaning, and cooking skills. Gus was disorganised and had trouble recalling places where he had left things. Gus's previous psychological assessments indicated that in terms of general intellectual ability, he functioned within the low to average range at a level that is better than or equal to approximately 19 per cent of his peers. At times Gus appeared childlike, verbalising statements literally.

Gus transitioned to one of Taldumande's Lower North Shore single-bedroom units allocated for young people who live with complex mental health issues. Gus struggled with anxiety and had very poor social skills, limiting his ability to perform everyday tasks and live independently.

During his last psychiatric inpatient stay, Gus connected with Assertive Outreach (AO), a service which provided him with intensive support to help his recovery process. AO travelled to Gus's unit daily, providing medication and routine check-ups in a safe and familiar space. Staying out of hospital

was always Gus's most important goal. He did not enjoy time spent in locked wards continually stating that it feels "prison-like" and "harsh". The Housing and Accommodation Support Initiative (HASI) required Gus to engage in 30 contact hours per week with Taldumande, AO and HASI. To maintain independent living, Gus needed to take on certain responsibilities including taking his medication effectively, staying away from drugs and alcohol, and actively engaging with the appropriate services. Maintaining engagement meant living independently was possible.

Through meeting short-term, achievable goals, Gus felt a sense of pride and accomplishment, and could reside independently with Taldumande. These achievements boosted Gus's self-esteem and his general attitude and behaviour significantly improved. His living skills were enhanced with the assistance of weekly visits from the HASI team and through case management support with Taldumande's Case Manager. Gus even began to cook his favourite meal for his mother's weekly visit.

Gus felt settled in his new environment, actively practicing self-management techniques such as personalised breathing exercises and becoming engaged with a community meditation group. Gus also began attending a local youth centre, where he could begin the process of dealing with his social

anxiety by successfully making new friends with peers of a similar age and interest.

Gus resided here for 18 months, where he received intensive one-on-one case management support from Taldumande. Taldumande took steps to assist with Gus's application for Priority Housing; a longer-term, more permanent solution.

In May 2017, Gus was approved for Priority Housing and transitioned smoothly with the assistance of all his support networks. Gus was overjoyed and expressed much gratitude to Taldumande. Today, Gus is now able to continue to work on his longer-term goals and successfully manages in an environment he can now call home.

FUNDRAISING REPORT



Kevin Tran
Fundraising and Events Coordinator

Taldumande is very appreciative of the generosity of our donors and supporters. Your support is vital in assisting Taldumande to continue our mission in supporting children, young people and their families on their pathway to stability and independence.

We are proud of the results achieved this year through our diverse portfolio of fundraising streams and events. This year, Taldumande has raised over \$330,000 in proceeds from donations from individuals, community groups and corporate organisations, fundraising activities, events and grants.

The major contributors to this success were from the support of Taldumande Foundation Members and our fundraising dinner where we celebrated our 40th birthday.

This year we also saw an increase from individual donors who contributed to our regular giving and workplace giving programs. We have new companies on board who match staff donations dollar-for-dollar.

Special Projects

Furniture Project

This year, Taldumande has been fortunate to have received on-going support from various Rotary Clubs through financial assistance, in-kind donations and volunteering commitments. A major project saw the Rotary Club of Mosman partnering with Taldumande on a joint furniture project. A total value of \$19,000 worth of furniture has been donated to Taldumande since the commencement of this project allowing us to refurnish 17 bedrooms, lounge areas, computer study areas and storage facilities in multiple properties across our services.

Christmas Appeal

Christmas 2016 festivities were particular special and made possible due to financial and in-kind donations received through our Christmas Appeal. Donations were made by a number of individuals and organisations. These organisations included Kellogg's, NAB, Northern Beaches Council, Ryde Salvation Army, Salvation Army Chatswood, Rotary Club of West Pennant Hills and Cherrybrook, Smile Elite Dee Why and Sydney Business Accounting.

Annual Ski Trip

With the generous support from our corporate partners Ethos BeathChapman, Taldumande has been able to once again offer a group of young people the opportunity to enjoy an annual ski trip to the snow fields. This recreational camp allows many young people to experience snow for the first time. Thank you to the team at Ethos BeathChapman for your ongoing support.

Thank You

We are thankful to all the groups, businesses and organisations that have supported Taldumande Youth Services' work over the past 12 months. Your financial support, in-kind donations and time volunteering with our staff and young people have helped us support 501 young people.

In the year ahead, we will be looking to strengthen our fundraising base and increase fundraising opportunities, through innovation in the digital space, with a focus on online giving and peer-to-peer fundraising. We would also like to see an increase in mid-level donors, trusts and foundations, and corporate partnerships over the next 12 months.



Photo: Mayor Gail Giles-Gidney, Willoughby City Council; Kevin Tran, Taldumande Youth Services and Director, Chatswood RSL



Photo: Christmas Appeal gifts



Photo: Mayor Peter Abelson, Mosman Council and Kevin Tran



Photo: Dominique Rabu, Di McKenzie and Peter Young, Members of the Rotary Club of Mosman and Virginia Howard



CELEBRATING OUR 40TH BIRTHDAY



Photo: Master of Ceremonies James Valentine, ABC

2017 Charity Dinner

Our sincerest thanks go to all our guests who joined us in March to celebrate 40 extraordinary years at our 2017 Charity Dinner. The sold-out event, held in the Grand Ballroom at Luna Park Sydney, delivered one of Taldumande's most memorable fundraising dinners to date.

Overall, it was a great night hosted by our MC James Valentine from the ABC. One of the night's many highlights were the stories shared from Taldumande's own young Sophie and Lewis. Our sincere thanks to parents Brett and Andrea from our Intensive Family Support Program who took the room on an emotional roller coaster after sharing their personal journeys and experiences of their time with Taldumande. Special guests David Shergold and D. Minor, both past young people of Taldumande, came back to wish us a happy 40th birthday and brought the house down through their wonderful music performances.



Photo: Taldumande supporters

A big thank you to our Gold Sponsor CBRE, North Sydney for their generous contributions towards the night. We also would like to thank all our auction prize sponsors, as well as our wine and beer sponsors. An event on this scale could not be successful without the support of everyone who attended the night as well as the generosity of individuals and organisations who made donations or volunteered their time.

GOLD SPONSOR
CBRE



Photo: Auctioneer Mark Daley, Bradfield Cleary and two wonderful Taldumande Events Assistant volunteers



Photo: Black Caviar silent auction prize

VOLUNTEERS PROGRAM



35 SKILLS VOLUNTEERS
OVER 10 TEAMS
 OF COMMUNITY+ CORPORATE GROUPS
 CONSISTING OF OVER **100 INDIVIDUALS**
755 HOURS CONTRIBUTING

Taldumande is sincerely grateful to the many dedicated volunteers who provided their time and skills over the past 12 months.

We would like to thank our dedicated and hardworking volunteer groups who have made a dramatic difference to the presentation and aesthetics of our crisis accommodation and semi-independent properties. Their enthusiasm to make a difference in the living standards of our young people is greatly appreciated by the staff, the young people in our care and their families.

In particular, we would like to thank:

- Ethos Beathchapman
- Lodge Southern Cross No. 91
- Rotary Club of Epping
- Rotary Club of Mosman
- Rotary Club of North Sydney
- Rotary Club of Northbridge, and
- Rotary Club of West Pennant Hills and Cherrybrook.

Our skilled volunteering team grew throughout the year and now consists of a communications volunteer, gardeners, administrators and a team of enthusiastic events assistant volunteers all whom make a significant impact at Taldumande.

In May 2017, Taldumande together with our dedicated volunteers, celebrated National Volunteers Week. Thank you for your continued support and we look forward to working with the team in the new year.



Photo: Corporate volunteers, Ethos BeathChapman



Photo: Peter Young, Rotary Club of Mosman



Photo: Taldumande's Events Assistant volunteers; Liz de Rome and Kevin Tran, Taldumande Youth Services



Photo: Community volunteers, Lodge Southern Cross No. 91

THANK YOU



Our Patron

Professor the Hon Dame Marie Bashir AD CVO

Our Vice Patron

The Hon Jillian Skinner MP

Our Ambassadors

Jean Kittson

Peter FitzSimons

Our Supporters

4 Pines Brewing Company
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Alexander Studios
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Australian National Maritime Museum
Azzurro Hairdressers
Bluesfest Touring
Bradfield Senior College
Captain Cook Cruises
CBRE North Sydney
Chatswood RSL Club
City of Ryde
Clayton Utz
Clonakilla
Community Building Partnership Program
Cremorne Veterinary Hospital
Crowne Plaza Terrigal
Crows Nest Centre
Dee Why Gardens Knitting Group
Dee Why RSL Club
Department of Education and Communities
Department of Family and Community Services
Devine Events
Dulux Australia
Duraflex Group Australia
Edwin Pireh
Emu Run Experience
Entertainment Australia
Ethos BeathChapman
Ferrero Rocher
Fourth Village Providore
Frameshop.com
Gai Waterhouse Racing

GM Photographics
Greenhill
Grill'd Chatswood
Grill'd Crows Nest
Grill'd Neutral Bay
Hornsby RSL Club
Hotel Mosman
Hoyts
Inner Wheel A53 District
Inner Wheel Club of West Harbour
Kayak Fitness
Kellogg's
Ken Done
Lane Cove Council
Lions Club of Bondi
Lions Club of Manly
Lodge Southern Cross No. 91
Loquat Valley Anglican School
Luna Park Sydney
Machiavelli Ristorante Italiano
Manly Drug Education and Counselling Centre
Manly Kayak Centre
Manly Rugby League Club
McGrath Neutral Bay
Mercedes Benz
MLC Community Foundation
Mosman Council
Mosman Lantern Club
Mosman-Neutral Bay Inter-Church Council
Naked Wines
Naomi Hamilton Photography
National Australia Bank
Neilson Foundation
Neutral Bay Public School

North Sydney Council
Northern Beaches Council
NORTHS Club
NSW Rugby
Oz Harvest
Papunya Tula Artist Pty Ltd
PCYC Hornsby
PCYC North Sydney
Planet X Youth Centre
Property Industry Foundation
Redlands
Richardson and Wrench North Sydney
Roche Australia
Rotary Club of Chatswood
Rotary Club of Chatswood Sunrise
Rotary Club of Epping
Rotary Club of Mosman
Rotary Club of Neutral Bay
Rotary Club of Northbridge
Rotary Club of West Pennant Hills and Cherrybrook
Ryde Salvation Army
Salvation Army Chatswood
Scots Kirk Mosman Presbyterian Church
Share the Dignity
Smile Elite Dee Why
South Sydney Rabbitohs
St Luke's Anglican Church Mosman
St Peter's Anglican Church Cremorne
StreetWork
Sugarloaf Point Lighthouse Holiday Accommodation
Sydney Business Accounting
Sydney Outback
Sydney Roosters
Sydney Swans
Sydney Symphony Orchestra
Sydney Theatre Company
Taronga Zoo
That's the Ticket
The Barn Quilters
The Bathers' Pavilion
The Beach School
The Betty Barton Foundation
The Folk and Decorative Artists' Association of Australia
The Northern Centre
The Oaks Hotel
The Sisterhood
Tyrrell's Wine

United Way Australia
Waratahs Rugby
Willoughby City Council
Willoughby Symphony
Wine Insight
YFoundations
Young and Rashleigh Wine Merchant
Young Henrys
Zest

We also acknowledge and thank our service delivery partners:





CASE STUDY: MEET LEYLA

INTENSIVE FAMILY SUPPORT PROGRAM

Twelve-year-old Leyla, an only child, suffered severe early trauma, witnessing a violent and dysfunctional family relationship and bitter divorce between her parents. With significant mental health and behavioural issues, but too young to be diagnosed, Leyla was referred to us by Family and Community Services (FACS), who had tried every other option to assist her and her mother.

Leyla presented with high-risk behaviours which included repeated attempts to commit suicide by leaping in front of cars, trying to throw herself off balconies, drinking bleach and other chemicals, cutting herself with knives, jumping out of moving vehicles, and going home with strangers. Leyla's mother, a single parent, was not coping and unable to manage Leyla's behaviours.

Taldumande arranged for the family to receive intensive services, daily and for extended hours, as most incidents were occurring in the evenings and on weekends. We worked very closely with Leyla and her parents to set up a practical Family Support Plan. This required several family case meetings which included all associated services such as FACS, Child and Adolescent Mental Health

Service, Department of Education, Police and various other health services. In this way initial goals were established with input from Leyla's mother in particular. All support plans were written and reviewed with the family and stakeholders on a regular basis.

The intensive case management required for Leyla and her mother involved complex coordination of a multitude of services to access effective and timely support, during ongoing crises. Weekly hospitalisations were scheduled in liaison with high level medical and mental health teams. At the same time we had to liaise with both parents which in itself was a challenging task. Leyla's mother also needed help to cope with her own mental health issues and linking her with the appropriate counsellors was a key part of the family's support plan. Leyla's mother lost her job while trying to look after Leyla, which triggered a nervous breakdown and the potential of suicide.

Much time and effort was devoted to gaining Leyla's trust to enable her to communicate her feelings and be open to support from her case manager. Brief Solution Focused Therapy techniques as well as

Therapeutic Crisis Intervention tools were employed where required. Leyla initially required intensive monitoring due to her highly erratic moods and suicidality. After several months of basic safety and physical/emotional support, she began to stabilise and progress towards her goals. She started to express her emotions, made an attempt to attend school, and self-regulate her moods, using the tools she had acquired during the intensive support period.

We maintained regular essential contact with Leyla's mother and encouraged involvement from her father. We provided Leyla's mother with case management support for depression and anxiety, which gave her access to counselling. The counselling aimed to help her overcome barriers in caring for Leyla. Our Senior Case Manager exercised a high level of advocacy on Leyla's behalf, while maintaining a neutral and supportive position towards her parents.

After many months of intensive work, Leyla's mother felt ashamed to stay in her local community and decided to move to another town to make a new start. Our advocacy and skilled case

management connected Leyla and her mother with the local hospital, mental health services, family support services, support groups, and with the local high school. We maintained ongoing support for Leyla and her mother by phone, often several times a day, for the next three months, including early morning calls to help get Leyla to school, as she had not been in school for most of the year.

Leyla's mother now sends Taldumande regular messages reporting that Leyla is still attending school, has made friends, and is playing netball. Leyla has not had any admissions to the hospital nor police interventions since last year. Her mother is incredibly pleased with her progress, and attributes this to Taldumande's support. Leyla and her mother are an excellent example of a family who, through Taldumande, gained strategies and tools to handle life's conflicts and challenges independently and successfully.

TALDUMANDE FOUNDATION MEMBERS

Interested in helping others like Leyla?

You are invited to become a **Taldumande Foundation Member** with Taldumande Youth Services.

Each Foundation Member is asked to pledge a tax deductible donation of at least \$2,000 each year. Foundation members will receive newsletter updates, invitations to our annual Foundation Members events where you meet like-minded people and stay in touch with Taldumande.

Your support will be put to excellent use and contribute tremendously to our Intensive Family Support Program which is non-government funded. This program is funded by the generosity of our donors.

A big thank you to our current Taldumande Foundation Members:

- Sarah and Mark Ashhurst
- Marcia and David Atchison
- Jenny Conradi and Pieter Franzen
- Glenn and Sally Farquharson
- Roseanne and Alf Field
- Julia and Mark Franklin
- Susan Gosling and Gordon Schmidt
- Amanda and Malcolm Halstead
- Virginia Howard and Bill Taylor
- Josephine and Clive Howie
- Maïke and Ken Hyman
- Karen and Darren Keogh
- The Neilson Foundation – Beau, Judith, Kerr and Paris Neilson
- Jane Recny and Nigel Stoke
- Cecilia Rice and Phillip Cornwell
- Gay and Keith Saines
- Tim O'Halloran and Mark Smith
- Sasha Wright-Neville, and
- Julie and Kevin Wright.

If you would like to find out about becoming a Taldumande Foundation Member, please contact Kevin Tran at fundraising@taldumande.org.au or phone 02 9460 3777.

CELEBRATING OUR PEOPLE

Thank You

We wouldn't be able to help young people in crisis without the relentless optimism and tireless work of everyone in our team, whether they're working directly with young people, behind a desk or in a boardroom.

Taldumande continues to employ a high proportion of female employees. Our annual staff survey shows that 72 per cent of staff are female and this is reflected in all roles across the organisation, including senior management. Fifty-seven per cent of staff work part-time or are employed on a casual basis. This allows flexibility to ensure effective work-life balance whilst delivering on program requirements for the young people in our care.

Wellbeing

The health and wellbeing of all staff across Taldumande is vital to our service and we recognise that one way to maintain a healthy staff and healthy workplace is to have a wellbeing program.

The benefits of a proactive wellbeing program are apparent and do not need to be costly, allowing our team to work towards a healthy work-life balance.

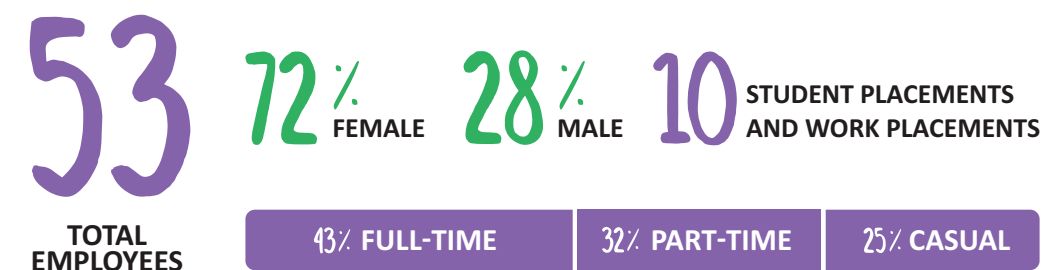
Our wellbeing program includes:

- flu shots available for all staff
- healthy lifestyle programs, including tips and support to quit smoking
- bi-monthly wellbeing lunches, and
- access to the Employee Assistance Program (EAP) which provides a range of counselling and support services.



Photos: Taldumande staff members at 2016 wellbeing staff retreat

During October 2016, Taldumande launched our annual wellbeing staff retreat where we provided an opportunity for staff to have time away from young people to focus on health and wellbeing, and participate in friendly team interactive activities and programs.



MEET OUR BOARD



Virginia Howard BA, MA (Hons), Dip Ed, MAICD
Chair

Virginia has a background in local government, charity administration and education. She served on Mosman Council for 16 years, including three years as Mayor and one year as Deputy Mayor. She currently also is the Chair of Dougherty Retirement Village and Care Home at Chatswood and is a Director of Bendigo Bank Mosman and Mosman Community Services. Virginia was previously the Executive Director of the Wenona Foundation and has been the Administrator of Mosman Meals on Wheels, School Projects Officer for Australian Red Cross in NSW, taught English at Loreto Kirribilli and undertook Community Relations at Queenwood School.



Dr Susan Gosling BSc, MA, PhD
Treasurer and Chair, Finance Committee

Susan is Head of Investments at MLC. She has 30 years investment management experience and is the founder of MLC's market-leading scenarios based approach to asset allocation. Susan is a member of MLC's Investment Committee, Private Equity Investment Committee, and Alternatives Investment Committee. She commenced her career in London as an economist with the Economist Intelligence Unit, and later became an Economic Adviser with the National Economic Development Office. Susan has held a number of senior positions in the Australian funds management industry.



Liz Summers BA, MAICD
Public Officer and Secretary

Liz is a Director of SAL Consulting (Operations and Business Development) and has more than 15 years' experience in human services. She specialises in the areas of complexity and vulnerability, working with organisations and individuals to develop clinically-informed strategic management, operational planning, training and development, policy and framework, quality assurance and improvement processes. Liz is a passionate advocate for young people who have experienced trauma in their lives. She is a member of the Neuroleadership Institute and is also a Director of the I AM Fellowship, a not-for-profit organisation that provides therapeutic services for people who have experienced trauma.



Ken Hyman B Com, Grad Dip Fin
Chair, Audit and Risk Committee

Ken is an investment manager at Antares Fixed Income, a specialist funds management company within the MLC Group. He has over 40 years' experience in financial markets and investment management, specialising in identifying optimal risk/return opportunities for investors in the bond and money markets, particularly under challenging market conditions. Ken is a committed member of the Australian Wildlife Conservancy.



Dr Donald Hannam MB,BS. (Hons 1), FACEM
Director

Don is an Emergency Medicine Specialist at Royal North Shore Hospital and Manly Hospital. He has nearly 25 years' experience as a General Practitioner and is a Fellow of the Australasian College for Emergency Medicine having trained at Royal Darwin Hospital. Don has a keen interest in Aboriginal Health and has previously worked in central Australia as a District Medical Officer and Aeromedical Coordinator with the Royal Flying Doctor Service (RFDS).



The Hon Justice Hilary Hannam BA, LLB (Hons)
Director

Hilary has more than 33 years' experience in law and is currently a Judge of the Family Court of Australia. She began her career as a solicitor in private practice and as a prosecutor with the Commonwealth Director of Public Prosecutions, before becoming a Magistrate of the Local Court of NSW. Hilary was formerly the Chief Magistrate of the Northern Territory and presided in the Children's Court of NSW for a number of years, where she developed an interest in the law as it relates to children. She has extensive experience in youth justice, child protection and other parenting matters.



Jane Jeffes BA (Hons)
Director

Jane has 30 years' experience in radio, film, television and print in the UK and Australia. She was Head of Programs at the UK's largest radio production company and most recently Executive Producer for Religion and Ethics at the ABC. Her award-winning production company Firefly Productions has produced documentary and factual television for a range of domestic and international broadcasters. She has travelled widely, worked extensively on the Indian sub-continent and closely with the UN Under-Secretary General for Children Affected by Armed Conflict. She has been living on Sydney's Lower North Shore for the last 17 years and is married with two teenage daughters.

MEET OUR BOARD

(CONTINUED)



Noel Phelan DipT
Director

Noel is a retired IBM executive who spent 25 years in various technical and management positions before working as a management consultant for organisations including ABC, NRMA, Commonwealth Bank of Australia and GIO. He is a former guest lecturer at Melbourne Business School and the Executive Program for senior managers in Canberra. Since retiring, Noel has volunteered for the Australian National Maritime Museum as a guide and is also the team leader for the speakers program, which provides talks on important maritime events to community clubs and organisations. Noel is a former President of the Northbridge Rotary Club.



Mark Wallis
Director

Mark is a passionate advocate for the rights and welfare of our youth. He is a father of two children and is dedicated to supporting his family, local community and the global environment. His commercial career was as a senior sales and marketing executive in the IT&T industries which gives him great vision and expertise in assisting Taldumande achieve its growth and business plans. Mark currently holds board positions with Bendigo Community Bank and Mosman Rotary (plus a couple of other unrelated businesses) and is a volunteer Rural Fire fighter and a Justice of the Peace.



Philip Wallis LLM
Director

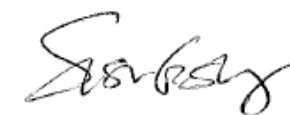
Philip is a Barrister who specialises in commercial and corporate law and equity. He has previously served on the Board of the Australian Corporate Lawyers Association, including one year as National President. Philip worked for many years as a solicitor in private practice and as an in-house lawyer, where he also served as President of the NSW Law Society (Young Lawyers) and other committees within the society.

CHAIR OF THE FINANCE COMMITTEE REPORT

We have pleasure in presenting the Audited Account and accompanying reports for the year ended 30 June 2017. Over the past year, services have continued to expand with Taldumande's expenditure increasing by 22 per cent. At the same time, income has continued to rise from both government contracts and our fundraising program which has become increasingly pivotal. Income from non-government sources has increased by \$133,770 and is 68 per cent higher than the previous year.

Overall, we have recorded a deficit of \$86,984 for the year which is consistent with expectations at the start of the year. For the past two years we have used some of our reserves accumulated over prior years, which created a robust financial positioning, to smooth the expansion of services. This has been particularly important as we expand our fundraising program. During the past year we have laid some sound foundations on which to build an increasing share of total income from our fundraising efforts. Looking forward, we will now be seeking a closer matching of income and expenditure and, over time, we aim to build a reserve position commensurate with our now higher level of expenditure.

This means that our ability to support more young people (there continues to be more young people and their families in need than we can assist) and maintain the high standard of care required to take them through to independence, is highly reliant on our success with fundraising initiatives.



Dr Susan Gosling
Chair, Finance Committee

TALDUMANDE YOUTH SERVICES INC.

ABN 67 801 186 046

COMMITTEE REPORT

Your committee members submit the financial report of Taldumande Youth Services Inc. for the financial year ended 30 June 2017.

Committee Members

The following persons were committee members of the Incorporated Association during the whole of the financial year and up to the date of this report, unless otherwise stated:

Virginia Howard (Chairperson)
Anne Pender (Public Officer resigned December 2016)
Susan Gosling (Treasurer)
Lisa Graham (Executive Officer)
Kenneth Hyman
Mark Wallis
Philip Wallis
Elizabeth Summers (Public Officer appointed December 2016)
Donald Hannan
Hilary Hannan
Noel Phelan
Jane Jeffes

Objectives

The main objective of the Incorporated Association is to provide accommodation options and support services to homeless young people in Northern Sydney. Our services are designed to enhance family relationships and prevent youth homelessness.

The Incorporated Association would like to thank the Department of Family and Community Services for their generosity and for continuing to be the primary sponsor.

Principal Activities

During the financial year the principal continuing activities of the incorporated association were the provision of accommodation options and support services to homeless young people in Northern Sydney with our services designed to enhance family relationships and prevent youth homelessness.

Results from General Operations

The joint initiatives with Mission Australia have resulted in increased government funding for general operations over three years, commencing this financial year, allowing Taldumande Youth Services Inc. to provide a much larger program of accommodation options and support to homeless young people. These general operations continue to run at a deficit with a current year deficit of \$417,041 (prior year deficit: \$357,964).

Results for non-government fundraising

The Committee is pleased to report an excellent result from increased fundraising activities resulting in a net surplus of \$330,057 arising for the year (prior year surplus: \$196,288). These much needed funds have enabled Taldumande Youth Services Inc. to commence two important programs costing \$340,000 over the next two years; a youth and family program for \$180,000 and a going home staying home program for \$160,000.

Performance Measures

Taldumande Youth Services Inc. measures its performance on the quantity and quality of youth housing and support services it provides to the community.

TALDUMANDE YOUTH SERVICES INC.

ABN 67 801 186 046

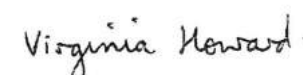
COMMITTEE REPORT

General Information

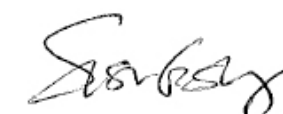
The financial report is a special purpose financial report that covers Taldumande Youth Services Inc. as an individual entity. The financial report is presented in Australian dollars, which is also the functional and presentation currency.

The financial report consists of the financial statements, notes to the financial statements and the committee members' declaration.

Signed in accordance with a resolution of the Members of the Committee:



Virginia Howard
Chairperson



Dr Susan Gosling
Chair, Finance Committee

Dated this 20th day of October 2017

TALDUMANDE YOUTH SERVICES INC.

ABN 67 801 186 046

STATEMENT BY THE MEMBERS OF THE COMMITTEE

In the Committee members' opinion:

1. the Incorporated Association is not a reporting entity because there are no users dependent on the general purpose financial statements. Accordingly, as described in note 1 to the financial statements, the attached special purpose financial statements have been prepared for the purpose of complying with the New South Wales legislation the *Associations Incorporations Act 2009* and associated regulations;
2. the attached financial statements and notes thereto comply with the Accounting Standards as described in note 1 to the financial statements;
3. the attached financial statements and notes thereto give a true and fair view of the Incorporated Association's financial position as at 30 June 2017 and of its performance for the financial year ended on that date; and
4. there are reasonable grounds to believe that Taldumande Youth Services Inc. will be able to pay its debts as and when they fall due and payable.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

Virginia Howard

Virginia Howard
Chairperson

Susan Gosling

Dr Susan Gosling
Chair, Finance Committee

Dated this 20th day of October 2017



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Level 15, 37 York Street, Sydney, NSW 2000
Tel +61 2 8277 5000 | Fax +61 2 8277 5050
enquiry@kmbba.com.au | www.kmbba.com.au

Taldumande Youth Services Inc.

ABN 67 801 186 046

Independent Auditor's Report to the Members of Taldumande Youth Services (ACNC Non-Reporting) Inc.

For the year ended 30 June 2017

Opinion

We have audited the financial report of Taldumande Youth Services (ACNC Non-reporting) Inc (the registered entity), which comprises the statement of financial position as at 30 June 2017, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including summary of significant accounting policies, and the Committee Members' declaration.

In our opinion, the accompanying financial report of Taldumande Youth Services (ACNC Non-reporting) Inc (the registered entity) has been prepared in accordance with Div 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (a) giving a true and fair view of the registered entity's financial position as at 30 June 2017 and of its financial performance for the year ended; and
- (b) complying with Australian Accounting Standards to the extent described in Note 1, and Div 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter- Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the registered entity's financial reporting responsibilities under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in this matter.

Ian Kellaway B.Com, FCA
Paul McGettigan B.Com, CA
Robert Berman B.Com, Affiliate ICA, CPA

Liability limited by a scheme approved under Professional Standards Legislation

Responsibilities of the Committee Members for the Financial Report

The committee members of the registered entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in

Note 1 to the financial report is appropriate to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and is appropriate to meet the needs of the members. The committee members' responsibility also includes such internal control as the committee members determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee members are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the committee members either intend to liquidate the registered entity or cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee members.

- Conclude on the appropriateness of the committee member's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee members regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

KMB Auditing Pty Limited



Robert Berman

Director

Sydney

Dated this 20th day of October 2017

Taldumande Youth Services Inc.

ABN 67 801 186 046

Auditors Independence Declaration under Section 307C of the Corporations Act 2001

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2017 there have been no contraventions of:

- (i) the auditor's independence requirements as set out in the *Corporations Act 2001* in relation to the audit; and
- (ii) any applicable code of professional conduct in relation to the audit.

KMB Auditing Pty Limited



Robert Berman
Director

Dated this 20th day of October 2017

Sydney

Taldumande Youth Services Inc.

ABN 67 801 186 046

Auditor's Disclaimer to the Members

For the year ended 30 June 2017

The additional financial information, being the attached Concise Financial Information and the Detailed Income and Expenditure Statement, is in accordance with the books and records of the association which have been subjected to the auditing procedures applied in our statutory audit of the association for the year ended 30 June 2017. It will be appreciated that our statutory audit did not cover all details of the additional financial information. Accordingly, we do not express an opinion on such financial data and we give no warranty of accuracy or reliability in respect of the data provided. Neither the firm nor any member or employee of the firm undertakes responsibility in any way whatsoever to any person (other than Taldumande Youth Services Inc.) in respect of such data, including any errors of omissions therein however caused.

KMB Auditing Pty Limited



Robert Berman

Director

Dated this 20th day of October 2017

Sydney

TALDUMANDE YOUTH SERVICES INC.
ABN 67 801 186 046
CONCISE FINANCIAL INFORMATION
FOR THE YEAR ENDED 30 JUNE 2017

	2017 \$	2016 \$
BALANCE SHEET		
Current assets	1,026,746	990,961
Non-current assets	40,016	32,185
TOTAL ASSETS	1,066,762	1,023,146
Current liabilities	448,351	290,460
Non-current liabilities	157,590	124,881
TOTAL LIABILITIES	605,941	415,341
NET ASSETS	460,821	607,805
EQUITY		
Accumulated funds	520,821	607,805
	520,821	607,805
INCOME STATEMENT		
<i>Operational</i>		
Revenue		
Government program funding and grants	2,249,579	2,184,659
Other grants received for general operations	457,630	8,235
Rental income	41,457	53,290
Interest received	20,902	652
	2,769,568	2,246,836
Expenditure		
Administration expenses	332,026	361,553
Employment expenses	2,595,434	2,068,295
Motor expenses	34,051	19,764
Other Operational Expenses	225,098	155,188
	3,186,609	2,604,800
DEFICIT FROM GENERAL OPERATIONS	(417,041)	(357,964)
SPECIAL PROJECTS		
Revenue	335,078	447,248
Expenditure	5,021	250,960
NET SPECIAL PROJECT SURPLUS FROM FUNDRAISING AND SPECIAL PROJECTS	330,057	196,288
NET (DEFICIT)/SURPLUS	(86,984)	(161,676)

N.B. Detailed financial information available on request.

NOTES



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